

FLAGLER BOCC MONTHLY UPDATE

DEPARTMENTAL STATISTICS AND STATUS REPORT • APRIL 2023



LIBRARY SERVICES

MARCH STATS

20,379	Visitors: Foot Traffic
419	New Borrowers Registered
41,108	Items Circulated
12,633	Database & Website Usage
5,302	Internet & Wifi Connections
3,907	Research Questions
57	In-person Events
1,121	Event Attendees
1,564	Passive Programs (Crafts, etc.)
63	Facebook Posts
40,583	Facebook Post Views
602	Photos
503	Passports
\$26,668	Revenue

MAINTAINING FOCUS ON THE 'WHY'

Commissioners,

Everyday, my interactions with Flagler County colleagues make obvious that there is a work culture at Flagler County focused on the professional *WHY*.

On April 27, our first "Take a Kid to Work Day", it was doubly gratifying to see our Flagler County Family's intensely personal *WHY*.

The event is meant to inspire youth to explore the workforce, but in reality, the 120 enthusiastic kids who joined us at the EOC, inspired parents, event chaperones, and hosting staff. We already look forward to making this an annual occurrence: an opportunity to share a bit about what we do for the safety, health and happiness of our residents, visitors, and businesses.

– Heidi Petito, County Administrator

“The power of purpose is similar to the energy of light focused through a magnifying glass. Diffused light has little use, but when its energy is concentrated—as through a magnifying glass—that same light can set fire to paper. Focus its energy even more, as with a laser beam, and it has the power to cut through steel. Likewise, a clear sense of purpose enables you to focus your efforts on what matters most, compelling you to take risks and push forward regardless of the odds or obstacles.”

Dr. Margie Warrell

At A Glance - March

- **1,376** Resident Inquiries and Assistance
- **18** Soil Tests and **4** Water Tests
- **12** Pesticide Training provided
- **453** Extension-Volunteer hours

Events

- Master Gardener Clinic - PC branch Public Library - last Saturdays
- MG at Earth Day Celebration / Washington Oaks - April 22
- MG Workshops - PC Community Center - April 28 Beekeeping
- Sea Grant series "Climate Smart Floridians" - February & March
- Sea Grant "Florida Master Naturalist Program" - April 12 - May 19
- Family and Consumer Sciences "Let's Walk Florida" - March & April
- 4-H at Flagler Youth Show and Livestock Fair - April 10-14
- 4-H Potato Field Day - April 22
- Family Farm Fest at Florida Agricultural Museum - April 1

LAND MANAGEMENT UPDATES

LAND ACQUISITION COMMITTEE ENVIRONMENTALLY SENSITIVE LANDS (ESL)

- Contingency offer letter written for **Kelly Tract**
- Working with new owners of **Kern Tract** to determine possible conservation easement sale to the County. Negotiations have slowed as owners are not yet in agreement on future property use
- Other projects: Melvin, Metcalf, Townsend at Lake Disston

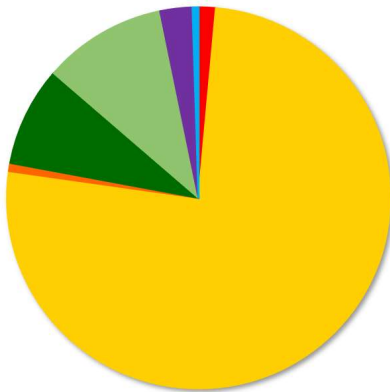
PARKS MASTER PLANNING (PMP) AND RESILIENCY PLANNING

- Parks Master Planning statistically defensible survey developed. 4,500 surveys mailed to randomly selected addresses. 4,315 delivered, 417 responders to date
- "Social PinPoint" site established for public feedback online. Has so far received input from 1085 unique responders
- Meet with staff and community in May - last public input
- Present to CoPC and BoCC in June



FLAGLER COUNTY FIRE RESCUE

1,591 OPERATIONS MARCH



- 1,206 ● Rescue & Emergency Medical Service (EMS)
- 23 ● Fire Group (Structure, Vehicle, Wildland)
- 8 ● Special Incident
- 0 ● Rupture / Explosion
- 43 ● False Alarm / False Call
- 166 ● Good Intent (ex: smoke, odor detected by public)
- 134 ● Service Calls
- 11 ● Hazardous Conditions

Training

- 4 Paramedics cleared by Medical Director to function as Leads
- Company Level In-Service training hours: 1,431
- EMS In-Service hours: 371
- CPR: 19 students, in 1 class
- Professional Development students:
 - 7 in Hydraulics
 - 1 certified Fire Safety Inspector
 - 4 in Company Officer
 - 1 Fire Investigations / Legal Issues
 - 7 in Air Medical Crewmember

Community Paramedicine

- 22 Patient Contacts (food programs, insurance, meds)
- 15 Narcan "Leave Behind" Program; 6 Narcan Administration
- 25 CORE Participants (Coordinated Opioid Recovery program)

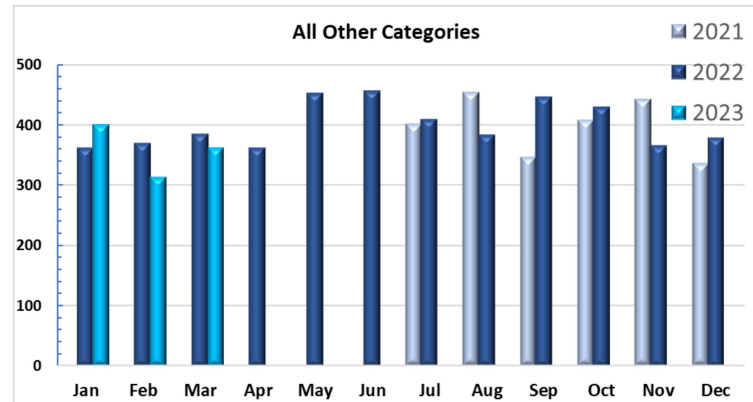
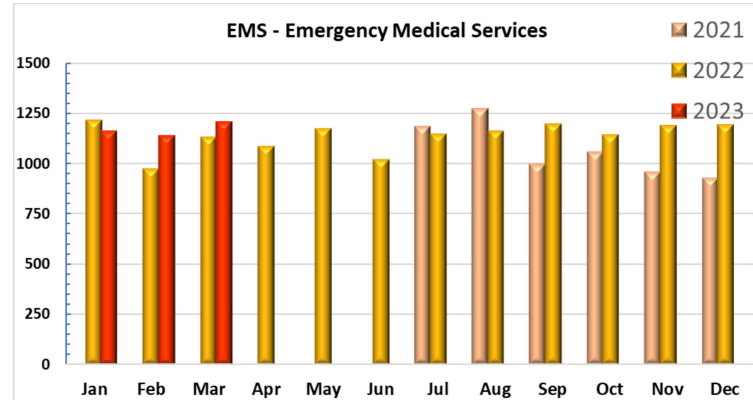
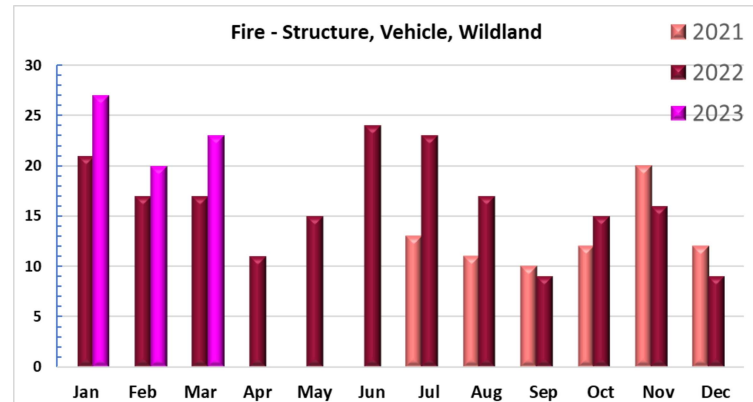
Fire Prevention

- 17 Annual Safety Inspections and Reinspections
- 2 Violations Cited
- 40,834 sq.ft. Inspected
- 12 Plan / Review Permits:
- 4 Short Term Vacation Rentals

FireFlight Operations

- 7 Fire Suppression
- 3 Air Medical
- 6 Fire Reconnaissance
- 4 LEO Support
- 14 Smoke investigations
- 2 Search & Rescue

MONTHLY OPERATIONS



EMERGENCY MANAGEMENT SNAPSHOT

FY TOTALS through MAR 2023

- Training/Exercises Conducted: **19**
- Training/Exercise Attendees: **292**
- Outreach Events Held: **12**
- Event Attendees: **6,907**
- Radio/TV Interviews: **1**
- Radio/TV Audience Reach: ~
- **ALERT** Flagler Notifications Sent: **73**
- **ALERT** Flagler Enrollees: **88,206**
- Social Media Followers: **26,490**

WebEOC Enhancements

- Working with vendor to troubleshoot 'Advanced Features Boards'
- 'Critical Facility Board' build upcoming

Disaster Housing Plan - DHP

- Document narrative being developed

Continuity of Operations Planning Program (COOP)

- Updated to include Continuity of Government language
- Last department COOPS under review
- COOP Exercise scheduled for May 2023

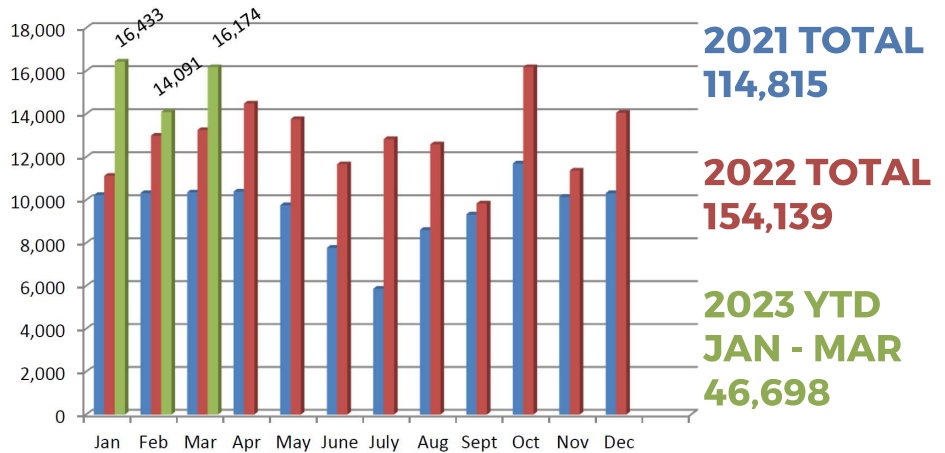
Accreditation Program - EMAP

- Notice of grant award for scheduled Accreditation and COOP Assessments
- Obtaining quote for non-grant expenses

COVID-19 Support

- Distribution of COVID-19 Test Kits continues, Final in April
- Closed out ARPA Public Health Project

Air Traffic Control Tower Operations - Arrivals / Departures



FLAGLER EXECUTIVE AIRPORT UPDATES

Warbirds Over Flagler on March 25, drew roughly 4,000!

A family-fun day, the air festival included static vintage and modern military aircraft and vehicles, warbird-flyby's, remote control aircraft demonstrations, music, food, and local vendors. The event honors veterans and the freedoms they dedicate themselves to, for the benefit of all.

T-HANGAR CONSTRUCTION - S.E. Cline constructing connector road. Installed all drainage structures for crossing. M&M (sub-contractor) constructed foundation for Building F and building / roof construction begun. Building G pad preparation completed. Footers and foundation construction is upcoming.

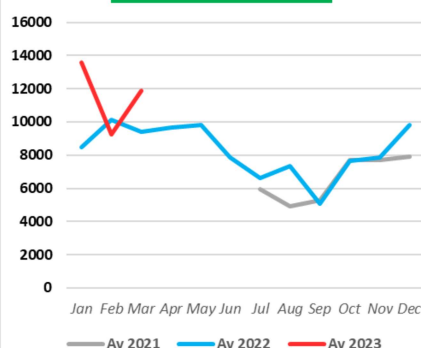
AIR TRAFFIC CONTROL TOWER EQUIPMENT - No change. Backup weather system: The final installation slated for December was delayed due to unavailability of part. Installation will be completed once that is available.

TAXIWAY A - Airport Director, Contractor Halifax Paving and T-Hanger project Contractor S.E. Cline met to re-set date for Notice to Proceed to May 1. This delay will allow Cline time for foundation-pours prior to taxiway demo. Halifax Paving completed field verifications of existing drainage structures and is developing updated shop drawings and submittals. They are also processing material submittals ahead of the start of construction. Slated to break ground on May 1st, 2023.

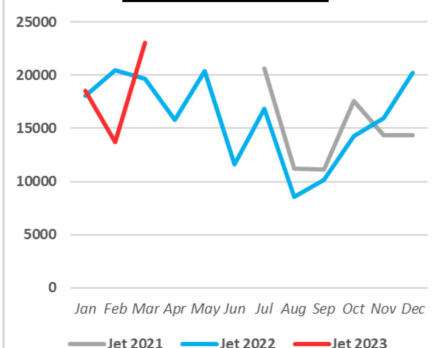
GENERAL AVIATION TERMINAL RAMP - No change. Halifax Paving (Contractor) and Hoyle Tanner (Engineer) finalizing all submittals and logistics. 25-week lead-time for drainage structures is driving a construction start in July- August of 2023.

ENTERPRISE CAR WASH FACILITY & PARKING LOT EXPANSION - The contractor has completed the block building and the roof trusses have been installed. The four roll-up doors have been installed as well. They have been working on the finish grade for the parking lot.

AvGas - Gallons Sold



Jet A - Gallons Sold



FINANCIAL SERVICES GRANTS TRACKING

Current Active Grants

- Total = 70
- Award Amount = \$120,650,077
- Reimbursed = \$61,075,760

Upcoming (\$536,000+/-):

- Land Mgmt | \$336k Hurricane Michael Wildfire Mitigation, N & S Malacompra Drives
- Land Mgmt | \$200k NEFRC Resiliency

Finalized in last month: COVID-19 Vaccination

Added in last month: Ian and Nicole Emergency Recovery Project, Flagler Hurricane Recovery Project, Washington Oaks State Park Dune Restoration

- Hurricane Ian Recovery Grant FEMA - \$Unknown
- Hurricane Nicole Recovery FEMA - \$Unknown

GENERAL SERVICES

MARCH:

Fleet

- Completed 252 work orders this month out of 260 requests (96% completion rate)
- Serviced 969 pieces of equipment (316 FCSO)

Phase 1 Carver Expansion and Improvements

3,259 square-foot Phase 1 building expansion, four (4) new offices, men's and women's ADA restrooms, new main entrance, lobby and two (2) new multi-purpose rooms.

- Drywall finished and painted. Ceiling grid, light fixtures, A/C vents, data cabling, security camera wiring, receptacles and switches installed. All interior doors hung; all acoustic tiling installed. Porcelain and carpet tiles will be installed by sub-contractor. Completing main electrical service connections this month.
- Planned completion of all elements by end of May

Wadsworth Park Restroom / Dog Park Updates

Installing new hurricane rated, ADA facility at the Roberts Rd. parking area. 529 sq foot facility will provide restroom access for visitors to the Dog Park and Football Fields. All Dog Park amenities to include new fencing, shade structures.

- No change: 2 Enwood Post & Beam shelters have been ordered as shade structures. Waiting delivery. Targeting a May completion date.

GENERAL SERVICES

MARCH:

Transportation

- Trips - 7,708 (+13% from previous month)
- Miles - 61,748 (+9.4% from previous month)
- Applicants - 34 new applicants
- Active Customers - 2,582

Garbage Collection Services

- 7,679 total customers (1st Quarter 2023)
- 86 New customers (1st Quarter 2023)

Road and Bridge

- 1,424 acres mowed
- 890 miles Roadway improved - dragged and graded
- 8,948 ft. Ditches cleaned with wheeled excavator
- 943 cubic yards added to roads
- 123 Bags Roadside Litter removed
- 6 new installations of driveway culverts &
- 1 new cross-pipe
- Completed shoulder work on County Road 304 and Avocado Blvd.
- Cleaning outfall ditches & canals in the Daytona North area with the amphibious excavator.
- Grapple truck cleared roadside illegal dumping throughout the County.
- Assisted the Flagler County Airport with War Birds over Flagler event, which included constructing a handicap access area & set up
- 9 Road & Bridge employees attended Chain Saw safety class

Parks

- 26 Reservations (89 nights) - PP Cottages
- 168 Reservations (299 nights) - PP Group, Equestrian, and Primitive Camping
- 123 Reservations (460 nights) - Bull Creek RV
- 21 Pavilion and 66 Community Center Reservations, countywide
- 34 miles of Trails maintained
- 5 Special Events, 5,530+ attendees in March
 - 3/4 Wadsworth: FC Soccer Opening Day
 - 3/18 FCRA: RoughRiders monthly
 - 3/18 Graham Swamp: 8th Annual Swamp 360
 - 3/25 Old Dixie: Flagler Beach Open Horseshoe Tournament
 - 3/25 FCRA: Cracker Day

Fuel

- 147 maintenance field services completed, with 4,046 gallons provided utilizing fuel truck
- 39,455 gallons Unleaded Gas Dispensed
- 8,652 gallons Diesel Fuel Dispensed

COMMUNICATIONS

News Releases March

- **11** News Releases - distributed to 100 media contacts, Jax to Orlando. Social media stats
- **13** pick-ups by local news print, radio, TV, blogsites
- **7** WNZF News Radio stories
- Lifeline Radio Show: Faith Alkhatib and Ansley Wren-Key
- WESH2 interview: Varn Park closure to accomodate dune repair

Print and Spoken Content

- "Coast to Country" - April edition published. July in development, including content, research, field work, and interviews with topic experts.
- Chair Hansen speech: Warbirds event
- "Headlines" - FC news sheet

Meetings - Professional membership

- Florida Communications Quarterly
- Volusia-Flagler Public Information Network

Social Media March:

Nextdoor

- 11** Posts
- 21,854** Reach
- 1,987** Average views
- 44,167** Neighbors
- 32,706** Households

Facebook Government

- 106** Posts
- 9,618** Followers
- 75,543** Post Reach
- 22,321** Engagement

Fire Rescue

- 84** Posts
- 2,326** Followers
- 58,606** Post Reach
- 31,352** Engagement

Instagram Government

- 73** Posts
- 43** Followers
- 349** Account Reach
- 35** Engagement

Fire Rescue

- 42** Posts
- 554** Followers
- 2,213** Account Reach
- 324** Engagement

Twitter Government

- 77** Posts
- 1,313** Followers
- 9,670** Impressions

March Graphics

- **103** Graphics
- **2** Flyers
- Employee portraits
- Content photography

Projects

- Parks Master with City of Palm Coast
- Fire Rescue Awards March 8
- Warbirds Over Flagler March 25
- United Flagler 4th (of July)

GROWTH MANAGEMENT: MARCH

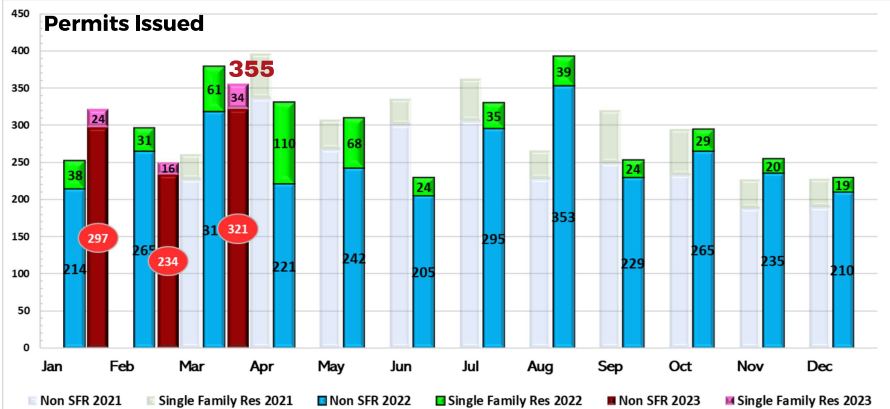
1. Consultant selected for the Comprehensive Plan Update and approved by BoCC April 17
2. Building Inspector II position filled; start April 3
3. Contractor Licensing, FCC Chapter 8 and IPMC Ordinance complete. First reading May 1st BoCC meeting
4. Growth Management budget complete and submitted
5. Demolition of unsafe structure at 6653 N. Oceanshore Blvd. commenced
6. Inspector Bemby received DBPR Plans Examiner license
7. Building Association of Florida cross-training program is progressing, field work is ongoing.
8. Coordination with the City of Bunnell on the proposed Building Permitting ILA

GROWTH MANAGEMENT NUMBERS

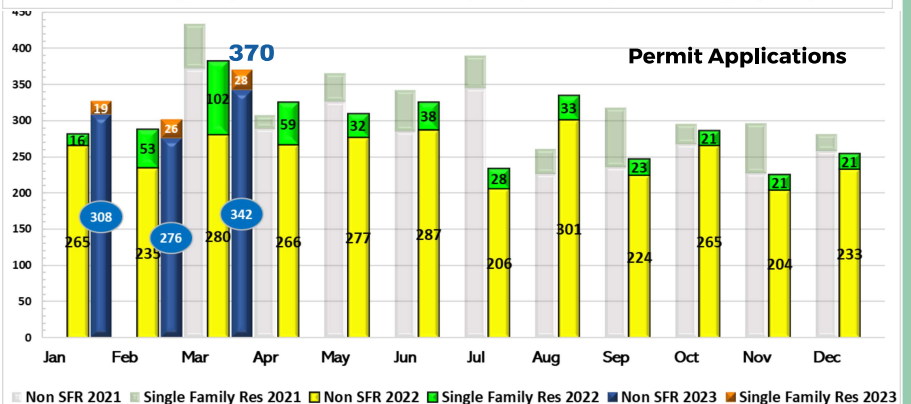
New Planning and Zoning Applications

	Total	Comp Plan Amd	Zoning/Site Plan/Plat	BTR	Buildable Lot	Short Term Rental	Zoning/FDEP Confirmation	Variance/Spec Ex Conditional Use
Mar 2023	7		2			4		1
Feb 2023	19		7			8	3	1
Jan 2023	9		1			7		1
Dec 2022	11					7		3
Nov 2022	4		4					
Oct 2022	6		3			1	1	1
Sep 2022	5		3				2	
Aug 22	12		4			3		5
July 22	12	1	2			4	3	2
June 22	8	1	3		2	1		2

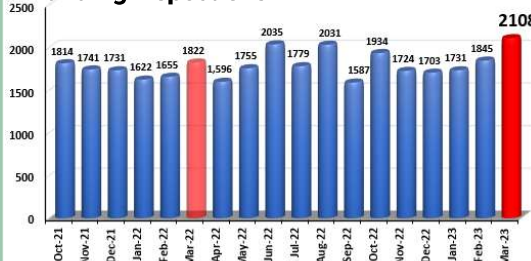
Permits Issued



Permit Applications

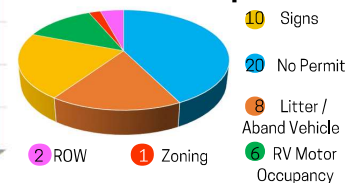


Building Inspections



Lien Searches: 57

Code Cases Opened: 47



ENGINEERING PROJECT UPDATES MARCH

COMMERCE PARKWAY IMPROVEMENTS

Selection Committee ranked submissions and received presentations from 5 highest ranked firms. Board approved ranking and staff to negotiate contract. FDOT submitted for ERC review.

COUNTY ROAD 90 STABILIZATION

BoCC approved ITB award to Halifax Paving. Supplemental Agmt to BoCC 5/17

WATER OAK (CR 2006 - MAHOGANY BLVD)

Gravity wall completed and backfilled. Signage has been completed.

MARINELAND ACRES (8 Roads; 3/7 miles)

Storm drainage ongoing at W. Atlantic and Rollins Drive. Waterline installation at Rollins and Flagler Drive expected this month. New waterline system tie-ins will continue.

APACHE DR, OSCEOLA AVE, 1ST AVENUE

Above and below ground utility relocations, and earthwork and stormwater management pond construction upcoming

STORM WATER MASTER PLAN

- MS4 NOI submitted to FDEP deadline.
- Review Existing Stormwater Program Data 100% complete
- Stormwater Code and Development Review 100% complete
- Develop stormwater Inventory 95%
- Flood Management Evaluation 65%
- Water Quality Review 50% complete – no change
- NPDES Phase II MS4 Program Development Support 70%

DAYTONA NORTH PHASE I

30% Plans complete. ERC review and comments were addressed.

Expected this month: 60% plans development.

Pre-application meeting with SJRWMD to be scheduled.

Preparation of permit plans.

HEALTH AND HUMAN SERVICES

MARCH DATA POINTS:

Adult Day Care

- 21 Enrolled
- 166 meals served
- 840 hours billed to funding sources

Senior Services

- 320 Congregate Meals served
- 2,275 Meals on Wheels
- 35 Meals on Wheels volunteers

Human Services

- 47 New Client Intakes - 33 Eligible
- 52 received Medical support services
- Conducted outreach and community providers coordination – 3 Meetings - with St. Vincent De Paul, Flagler Cares and Alpha Women's Center

Housing Services

SHIP Home

Rehabilitation:

- 3 Homes in Phase 1
- 4 Homes in Phase 5
- 1 Home in Phase 6

1 Disaster Insurance Deductible Assistance Application

1 Roof Replacement

1 Home Purchase Closing

Owner Occupied Rehab Phases



- Community-Wide Housing Forum exploring collaboration under new Live Local Act - April 21
- Housing Fair and Financial Wellness Clinic with Mid-Florida Housing Partnership - April 22
- Received 69 Total Housing Applications for repair and purchase assistance since August 2022

Veterans Services

- 371 Customers served, 68% of those were walk-ins
- Represented Flagler County at the Veterans Advisory Council, American Legion Meetings, VFW Meeting, Marine Corps League.
- Weekly Radio Show and Veteran of the Week Feature
- Exhibited at Warbirds Over Flagler March 25

ECONOMIC DEVELOPMENT

Reviewed and responded to Development Inquiries (Request For Information, RFIs) for projects: Spark, Brown, Caster, Orchid, Zeus

Provided assistance in support of four inter-agency requests

Market analysis & demographic information provided to site selector

Real estate information provided to two prospects

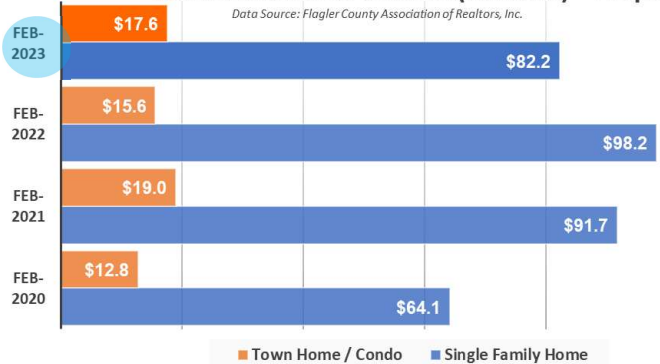
Unemployment Rate:

• Feb 3.2% Jan 3.2% Dec. 2.7% Nov. 3.2% Oct. 3.2%

Unemployment Comparison			
February	2021	2022	2023
U.S.	6.2%	3.8%	3.9%
Florida	4.7%	3.3%	2.5%
Flagler County	4.5%	3.4%	3.2%

Residential Sales Volume (Millions) - Property Type

Data Source: Flagler County Association of Realtors, Inc.

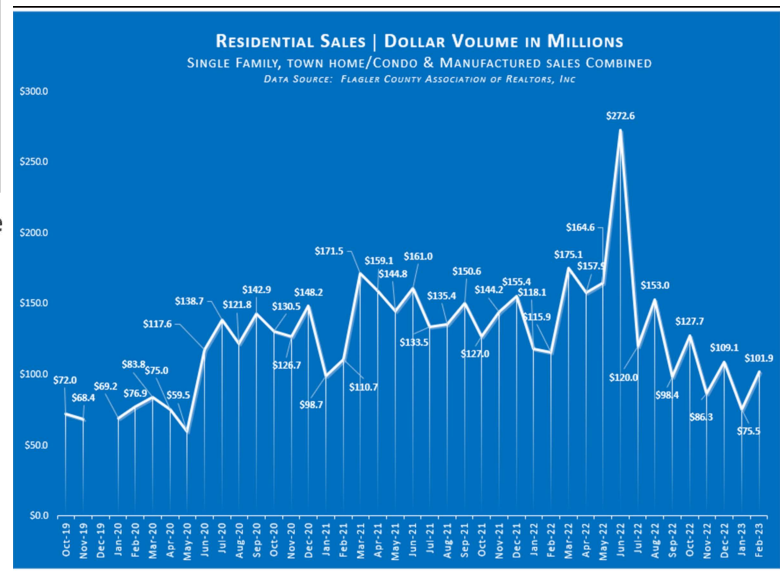


Workshops and Webinars

1. Economic Roles & Responsibilities - IEDC & EFi
2. JaxUSA Quarterly Regional Partner Meeting
3. County Commission Workshop on Economic Development Incentives
4. U.S. EDA Workshop on Special Grants available
5. SSI Study Workshop
6. Prospect Meet & Greet
7. CareerSource Flagler/Volusia Board Meeting

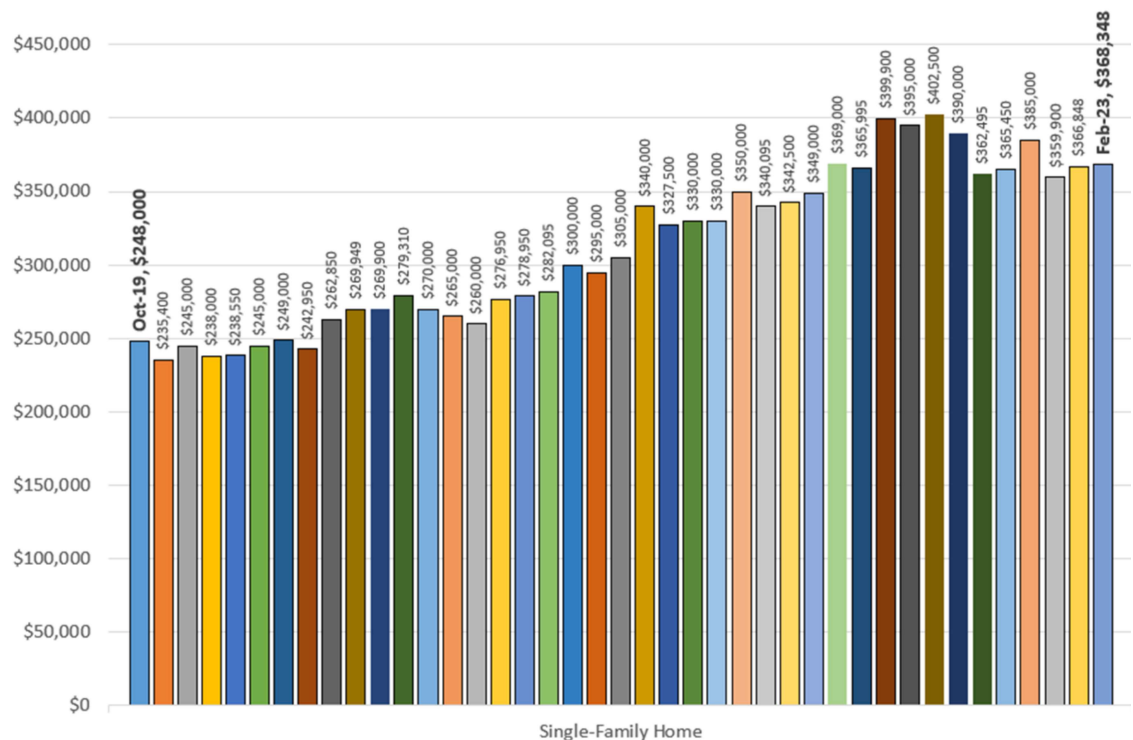
Single Family Median Sale Price

- Feb 2023 \$368,348
- Dec 2022 \$365,450
- Jan 2023 \$366,848
- Nov 2022 \$385,000



FLAGLER COUNTY | SINGLE FAMILY MEDIAN SALE PRICE

DATA SOURCE: Flagler County Association of Realtors, Inc.



Fast Facts

REAL ESTATE

- The dollar volume of sales indicates a slow-down in the market, from the peak seen during the pandemic, in spite of the increase of individual pricing of residential units.
- Although down from its peak in November 2022 of \$402,500, the median sale price for a single-family home at \$368,348 is significantly higher than it was four years ago by 48.5%.

LABOR FORCE

- The labor force residing in Flagler County continues to climb to a reported 51,653 for Feb '23
- The gap between available labor force and employment remains steady. Unemployment remains roughly 3% (as it has for a year)

IT PROJECT UPDATES:

March by the numbers:

Total Tickets closed: 753
Support Tickets closed: 599
GIS Work Orders completed: 55

Projects :

- FCSO IT Transfer Project: Completed transfer of all Help Desk functions to the new SO Vendor. Meet weekly to ensure all IT, FCSO, and FCSO vendor transfer items are progressing as expected
- Cyber Security Grant - application submitted to the state.
- New ConnectWise IT ticketing system test complete. Began integration phase, incorporating findings
- Flagler Beach Virtual Reporter application development complete. FB testing

Honorable Mentions:

- GIS rebuilt General Services Workforce application. Now browser-based, eliminating hurdles of prior tool
- Began using drones to gather hi-res images of road damage, processed through machine learning. Increases efficacy of identifying road conditions
- Final SmartCard meetings held with HID. Evaluating program.
- Video drone footage provided to Engineering - dunes/beaches from southern border to the southern end Beverly Beach; Washington Oaks Park dunes/beaches before and after renourishment
- Joint drone operation- fire recon flight, documenting mulch fire at JW Site in Bunnell; requested by FC Fire Rescue Chief Tucker.

Personnel:

Robert Vergara named IT Manager; Wayne Whitley hired as GIS Developer

HUMAN RESOURCES

KEY DATA THROUGH MARCH 31:

Fiscal Year To Date Turnover Rate = 8.47%

Year To Date Turnover Rate = 2.13%

426 Authorized Positions

371 Total Employees

New Hires March: 1 FYTD: 29

Resignations March: 3 FYTD: 33

Dismiss / Layoff March: 1 FYTD: 2

Vacancies: 55 | 12.9%

The departments experiencing the highest vacancies:

- General Services (23)
- Fire Rescue (10)
- Health & Human Services (9)

Job Postings

- **10 March**
- 48 FYTD

Employment Applications Processed

- **52 March**
- 365 FYTD

Workers Compensation Claims FYTD: 10

- 4 Loss Time Claims, FYTD
- 6 Medical Claims Only, FYTD



**REMINDER:
state reports are
not received until
mid- to late-
month for the
prior data.*

Tourist Development Tax Revenues

• February 2023	\$267,780.90
• February 2022	\$242,643.78
• Change	+10.36%

Hotel and Resort Snapshot

	Occupancy	Average Daily Rate
• February 2023	72.0%	\$178.72
• February 2022	68.1%	\$154.94
• Change	+5.9%	+15.3%

Vacation Rental Snapshot - Airbnb and VRBO only

	Listings	Occupancy	Average Daily Rate
• Feb 23	818	66%	\$327.00
• Feb 22	606	48%	\$350.00
• Change	+35.0%	+2.6%	-6.4%

Total Sales on All Accommodations

• February 2023	\$5,596,567.18
• February 2022	\$4,879,790.20
• Change	+14.68%

FINANCIAL SERVICES

FY 2023-24 Budget Process March

- Budget meetings with most departments completed
- Defining adjustments to operating budgets based on County Administrator's discussions
- Awaiting March CPI results to determine COLAs for FY 24
- Balancing all funds, adjusting as revenue data becomes available

Purchasing

- Issued 53 purchase orders in March
- P-Card Transactions: 1,194
- Invoices: 1,065

Open Solicitations:

- Hunters Ridge - Tree sale - opens 4/14
- Blue Parcel Tree - opens 4/14
- Comprehensive Plan Vendor - to Board 4/17
- CEI Service - to Board 4/17
- CR 90 Stabilization - Awarded

Bids In Process:

- Piggyback PADL - Parks - completed
- Landscape & Grounds Maintenance
- SHIP Rehabilitation
- Commerce Parkway Construction Bid
- Branding Creative Services and Media Buying
- SOD Material and Installation
- Design for Bulow Creek