FLAGLER BOCC MONTHLY UPDATE

DEPARTMENTAL STATISTICS AND STATUS REPORT · OCTOBER 2022

LIBRARY GLIMPSE

Flagler County Public Library was particularly busy in September, holding 51 in-person events. Topics included SE Native American Tribes, Anime, the US Constitution, Trivia, Gardening, and of course, Books.

Library Services FY TOTALS - Sept 30

- 201,590 Visitors: Foot Traffic
 4,271 New Borrowers Registered
 458,477 Items Circulated (incl. e-materials)
 161,823 Database & Website Usage
 51,760 Internet & Wifi Connections
 22,050 Research Questions
 500 In-person Events
 22,554 Event Attendees
 11,550 Passive Programs (Crafts, etc.)
- 289 Facebook Posts
- 121,720 Facebook Post Views
 - 3,612 Photos
 - 2,904 Passports

\$165,033 Revenue

New Facility - Southern Library Update

- With the Architect and Construction Management At-Risk (CMAR) group, we reached the 15% Construction-Document milestone, including basic floor plans and elevations.
- Received estimates from CM, and met in-person and virtually with Ajax and Rhodes & Brito to reconcile those figures to the budget.
- Design is targeted for completion in July 2023; and Build in 2024.

Legislative Priorities

- September 7 Presented Past Present Future Local Policy at BoCC workshop.
- September 17 Staff report presented at BoCC Regular meeting
- Work has continued with municipalities to align the local legislative position
- Finalized legislative agenda will be presented for approval October 19





MEETING EVERYDAY MILESTONES DURING EXCEPTIONAL CIRCUMSTANCES

Commissioners,

As summarized in last month's highlights, September saw the BoCC adopt the county's Fiscal Year 2022-23 Budget, which supports the Board's priorities for our community and highlights Public Safety, while reducing the operating millage and debt-service tax millage rates.

October, the first month of FY 2022-23, is now mostly behind us. The accounting transition – the first utilizing Tyler/ Munis software – has been going smoothly. Dashboard reporting, shared visibility of transactions, and the automated chart of approvals and workflows have greatly increased the efficiency of year-end closing processes, even while the current fiscal transactions proceed. Kudos to the accounting teams across the Government Services campus.

Also, mostly in the rearview is the 2022 Atlantic Hurricane Season, which continues through the end of November. But as Jonathan Lord often points out in preparedness-outreach to staff and our residents: "It only takes one."

On September 28, Hurricane Ian made landfall in southwest Florida as a Category 4 Hurricane, weakening as it crossed the state, ultimately to Tropical Storm status. The storm exited over our east coast with hurricane-strength gusts, soaking rains – with reports of local pockets exceeding 20 inches. The storm affected the entire length of our shoreline with devasting impacts to the beach, dunes, homes, businesses, and infrastructure. It inflicted inland damages, where residents and agricultural interests dealt with, and continue to cope with, the effects of significant flooding. Federal, State, and local State of Emergency declarations were enacted.

Emergency Management reports that September 26 began a seven-day Activation, with 21 hours at Level 2, proceeding to 72 hours at Level 1, or "Full Scale" status. The 24/7 Call Center fielded 1,600 calls, 26 wellness checks were initiated, and 35 flooding reports were taken. And while activities were intensely focused during that time, we know that the heavy lifting will continue through October, into the coming months, and beyond. Staff and I will continue to keep you updated.

We will soon publish the 2023 Legislative Priorities booklet and overview cards, as well as the BoCC's 2022 Strategic Plan booklet. You may notice that Staff Reports now include Strategic Plan information, tying daily efforts and 'asks' specifically to the desired strategic outcome. As always, thank you for your guidance and I welcome your questions and follow-up.

UF IFAS Extension UNIVERSITY of FLORIDA

At A Glance - September

- 696 Resident Inquiries and Assistance
- 7 Soil Tests
- 1 Water Tests
- 9 Pesticide Exams administered
- 246 Extension Volunteer hours

Events

- Marine Science Series 'Ocean Ecosystems Marine Debris' Sept 16
- Food Preservation Training Family & Consumer Sciences Sept 29
- Healthy for Life, Lunch & Learn Series, 2nd Tuesdays thru Dec
- Master Gardener Plant Clinic, final Saturday of each month at the Palm Coast Public Library

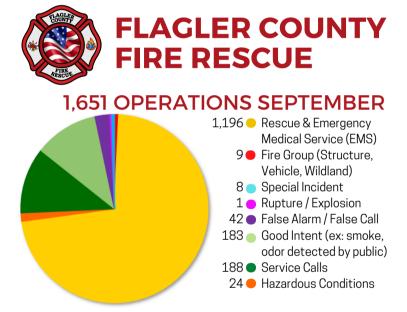
4-H Club Sign-up began September 1 National 4-H Week proclaimed October 2-8

LAND MANAGEMENT PROJECTS:

Environmentally Sensitive Lands Program and Land Acquisition Committee updates:

- Carl Laundrie was appointed to the LAC
- Groundwork, investigating an acquisition of ~900 acres with significant floodplain protection on Middle Haw Creek near Cody's Corner, including possible partnership with SJRWMD
- Appraisal upcoming for 25 acres near Princess Place and Pellicer Creek Conservation area - this too includes a possible partnership with SJRWMD.

Ralph Risch joined the LM team as Forestry Supervisor. A forester/biologist with extensive experience - including Forestry Supervisor at FL Forest Service - Risch brings expertise that will allow "turnkey" management of the County's timber resources.



Fire Prevention

- 4 Short-Term Vacation Rental Inspections
- **15** Annual Fire Safety Inspections
- 7 Technical Review Committee Projects
- 76,867 Square Footage Inspected

Continuing Education & Professional Development

1,896 Training Hours: "In-service", Air Bag Lift, etc. **109** Certification Students: Citizens, Deputies, Nursing, EMT, Apparatus Operators, etc.

Community Paramedicine

41 Patient Contacts (food programs, insurance, meds, etc.)42 doses Narcan "Leave Behind"

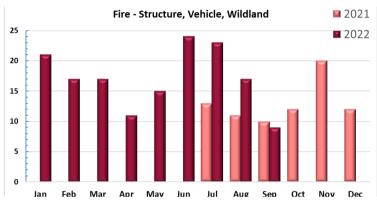
FireFlight Operations

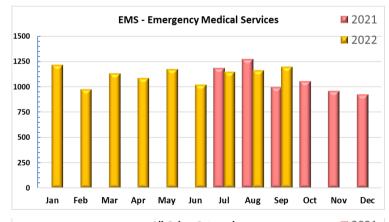
- 9 Fire Suppression / Recon
- 3 Search and Rescue
- 4 Law Enforcement Support

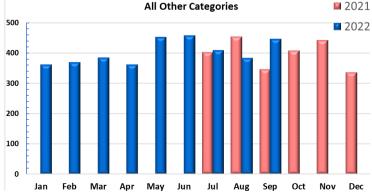
Wildfire Response

10 Bucket drops - 1,100 gallons at 1050 SR10028 Smoke Investigations

MONTHLY OPERATIONS







EMERGENCY MANAGEMENT SNAPSHOT

FISCAL YEAR TOTALS Sept 30:

- Training/Exercises Conducted: 72
- Training/Exercise Attendees: 718
- Outreach Events Held: 30
- Event Attendees: 25,159
- Radio/TV Interviews: 6
- Radio/TV Audience Reach: 18,475
- ALERTFlagler Notifications Sent: 149
- ALERTFlagler Enrollees: 91,808, a 25.7% increase in September
- Social Media Followers: 23,601

Hurricane Ian Activation

7 days Beginning September 26:

- 21 hours at Level 2
- 72 hours at Level 1
- Call Center Summary
 - **1,600** Calls
 - 26 Wellness checks initiated
 - 35 Flooding reports taken

Disaster Housing Plan

- EM continues to gather information.
- Building framework with input obtained.
- GOAL Develop and implement a comprehensive and realistic Disaster Housing Plan for Flagler County

Continuity of Operations Planning Program (COOP)

- Working on COOPs for Fire Rescue, E9-1-1 Center, IT, Airport, HR, and Finance
- Meetings ongoing with departments
- GOAL = develop a recurring Training Program taught by EM staff, and offer COOP support to Municipalities and Constitutionals

East Flagler Mosquito Control District

- September 26: Updated resolution adopted
- November Schedule Phase 1 boundary for BoCC approval.
- GOAL = Develop cost-illustration of Phase II expansion for Board review (increased cost of services vs the supporting millage rate)

COVID-19 Support

• Quotes for Test Kit - for Jail, for Oct.



FLAGLER EXECUTIVE AIRPORT UPDATES

<u>T-HANGAR CONSTRUCTION</u> - Temporary hold: The design specified 36" storm pipe for extensions, but construction onsite uncovered 54" existing. Hoyle Tanner is working with S.E. Cline to determine the cost of matching the extension to existing.

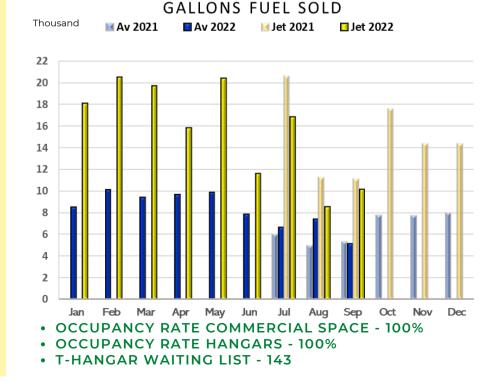
<u>AIR TRAFFIC CONTROL TOWER EQUIPMENT</u> - Only remaining installation is the backup weather system, slated for December 2022.

TAXIWAY A and GENERAL AVIATION TERMINAL RAMP - On Sept. 7 the BoCC accepted FAA grant totaling \$6,634,713.

Have requested the FDOT portions, and on receipt, preconstruction meetings will set start-dates for both projects.

HURRICANE IAN - Airport became staging site for FPL on Sept. 29. Assets were redirected from Daytona Speedway, which flooded. Utilizing the northside Main, Corporate, Delta Engineering, and FBO ramps, Taxiway B and portion of G, FIN accommodated 1,000 utility and vegetation vehicles. Also, facilities to support the utility and vegetation workers, including sleeping quarters for 1,020, showers, laundry, and a 4,000 sq. ft. dining facility. Hot breakfasts and dinners were provided.

Airport staff are very appreciative that we are able to accommodate the FPL Restoration crews, as they quickly get the power back on in our community.



FINANCIAL SERVICES GRANTS TRACKING

Current Active Grants

- Total = 61
- Award Amount = \$103,321,463
- Reimbursed = \$56,912,347

Upcoming (\$9,135,629+/-):

- Airport | \$7.21M* FDOT Terminal / Taxiway
- Fire Rescue | \$5k FEMA
- Growth Mgmt | \$75k NEFRC-FDEP
- Land Mgmt | \$611k* Hurricane Michael and FDEP Resiliency
- Transportation | \$24k FDOT
- Health Human Svcs | \$1.2M SHIP
- *Total provided in more than a single grant

Added last month:

- Older Americans Act Grant (ARPA)
- Emergency Home Energy Assistance (ARPA)

GENERAL SERVICES

PROJECT UPDATES:

Phase 1 Carver Expansion and Improvements

3,259 square-foot Phase 1 building expansion, four (4) new offices, men's and women's ADA restrooms, new main entrance, lobby and two (2) new multi-purpose rooms.

- Completed installation of insulation
- Completed installation of all stucco

Hurricane lan

While not a comprehensive list, some storm preparations performed by General Services Personnel included:

Assessing roadways and addressing areas of concern, to include surface conditions, drainage, roadside litter and illegal dumping; managing parks - facilities and guest reservations, availability of sand, sufficient safety barricades and signage; setting up amenities and managing deliveries (cots, etc.) in support of shelters and activated staff.

Personnel also reported to the EOC for activation prior to and throughout the storms' movement through the County. Staff in-field sent constant updates to the EOC for the situational report as closures and repairs were initiated. Public Works and EM staff partnered with Mosquito Control to perform damage assessments from their helicopter.

GENERAL SERVICES SEPTEMBER STATS:

Transportation

- Trips 6,111 (-13% from previous month)
- Miles 51,355 (-9% from previous month)
- Applicants 46 new applicants
- Active Customers 2,451
- Trip Denials 265
- Average: 20 Operators per Day
- 4 No-Service Days due to Hurricane Ian

Garbage Collection Services

- 7,497 total customers (3rd Quarter 2022)
- 116 New customers (3rd Quarter 2022)
- Complaints 12 complaints, 100% resolved
- 75 service requests, 100% resolved

Road and Bridge

- 1,423 acres mowed
- 857 miles Roadway improved dragged and graded
- 6,900 ft. Ditches cleaned with wheeled excavator
- 1,146 cubic yards added to shell roads (930 on Tangerine Ave.)
- 2 new installations of driveway culverts &
- 3 new cross-pipes
- Monthly sidewalk maintenance included edging entire 7 miles of Colbert Lane & 1.5 miles Roberts Road.

Parks

- 3 Special Events including Flagler County Pro Rodeo with about 3,000 in attendance at FCRA
- 23 Reservations Princess Place Cottages
- 44 Reservations Princess Place Primitive Camping
- 9 Reservations Princess Place Group Camping
- 23 Reservations Bull Creek RV Camping
- 35 Reservations Pavilions Countywide
- 54 Reservations Community Centers Countywide

Fleet

- Completed 230 work orders this month out of 241 requests (99.2% completion rate)
- Serviced 969 pieces of equipment (316 FCSO)
- Completed 187 maintenance field services
- Dispensed 38,854.50 gallons unleaded gas
- Dispensed 10,590.50 gallons of diesel

Facilities

- 246 Work order requests
- 223 Completed (91% completion rate)

COMMUNICATIONS **News in September:**

- 1 Press Conference
- 10 Television interviews, incl. Salinas on Spanish language channel Univision
- 30 releases distributed to 100 media. contacts from Jax to Orlando. Releases also appear in the social media impressions found below.
- 90+ pick-ups by local print, radio, TV, blogsites
- Hourlong WNZF Hurricane Shows 3x daily September 28, 29, 30
- 15 additional WNZF news stories

Flagler Voice radio program Guests

- Jim Caggiano WaterSafe
- Potato Bowl Coaches
- John Subers Pink Army
- Family Life Center

Social Media

Government & Fire Rescue Profiles

- 264 posts on Facebook, LinkedIn, & Instagram across both profiles, with 190,668 combined post impressions
- 1.396 New followers

Nextdoor

• 30 Posts | 77, 567 Views September



Ian Activation -

Communications joined with the EM team, putting IC's messaging out across each of **EOC's Social Profiles.**

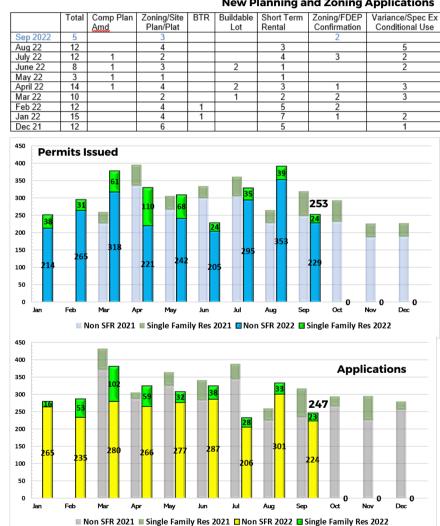
EOC Facebook Page spike Sept 27:



GROWTH MANAGEMENT UPDATES

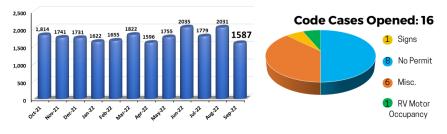
- 1. The Comprehensive Plan amendments have been found in compliance by the State.
- 2.Growth Management performed pre-storm, EOC active storm and poststorm damage assessment tasks for Hurricane Ian.
- 3. The RFP for the Comprehensive Plan update is under review by County staff.
- 4. The Building Association of Florida cross-training program is progressing; fieldwork is ongoing. ICC testing by Building Inspectors.
- 5.All Central Permit Technicians have completed the ICC Permit Technician and Zoning Inspector certifications.
- 6. Building Inspectors continue the curriculum for the Fire Inspector certification and drone program.
- 7. Over-the-counter credit card transactions are live.
- 8. Land Development Technician and Building Inspector II positions started this month.

GROWTH MANAGEMENT NUMBERS



Building Inspections

Lien Searches: 26



New Planning and Zoning Applications

ENGINEERING PROJECT UPDATES

DUNES PROJECT, NON-FEDERAL:

Design & Permitting of Non-Federal SR A1A Protection within the City of Flagler Beach (FDOT) Due to impact of Hurricane Ian, the County reached out to agency partners to evaluate shoreline. DUNES PROJECT. FEDERAL:

Coastal Storm Risk Management Project (ACOE) ACOE to secure BOEM amendment. Extend FDOT access permit to December 2024. Shoreline evaluation post-lan, as above.

FEMA PROJECT PW215 - HURRICANE DORIAN

Northern Flagler County Coastline FDEM granted time extension up to October 2023. Shoreline evaluation post-lan, as above.

BEACH MANAGEMENT PLAN

Develop options for future management efforts approaches to scope, outcome & funding

BoCC discussed coming 10th amendment to Olsen's contract for initial Financial Analysis & Recommendations for Funding Study for the implementation of a Beach Management Plan.

COMMERCE PARKWAY IMPROVEMENTS

ILA between County and City of Bunnell drafted for review at Regular meeting. FDOT to draft State Funding Grant Agreement for Board's review.

COUNTY ROAD 90 STABILIZATION

Construction advertised on Sept. 7 with bids due in October. Before BoCC in November.

MALACOMPRA ROAD RESURFACING

Notifce To Proceed issued on September 12. Contractor mobilization.

MARINELAND ACRES

Pave, Resurface and Drainage for 8 Roads

Final grading at Bay and Surf Dr. complete; 25% of Central Ave.

Storm drainage work at W. Moody & E. Atlantic. Cross Drain installations at E. Ocean St.

APACHE DR, OSCEOLA AVE, 1ST AVENUE

Pavement and Drainage for existing dirt roads Notice to Proceed received September 8 Pre-construction meeting September 14 Awaiting storm pipe delivery

WATER OAK

Road improvements from CR2006 to Mahogany Coordinating with FPL on relocation of 34 power poles. Clearing and rough grading of shoulders continues; pipe material being received.

STORM WATER MASTER PLAN

Review of Existing Program Data (85% complete) Stormwater Code and Development Review (65%) Develop stormwater Inventory (75% complete) Flood Management Evaluation (35% complete) Water Quality Review (25% complete) – no change. NPDES Phase II MS4 Program Development Support (70% complete)

DAYTONA NORTH PHASE II

SJRWMD Permit determination completed. Permit exemption filed. Will submit final design to FDOT. Estimated Design completion November 30, 2022

HEALTH AND HUMAN SERVICES

While the department was closed September 28-30 during Storm Ian, many staff were activated and working in the EOC.

SEPTEMBER DATA POINTS:

Adult Day Care

- 22 Enrolled
- 190 meals served
- 959 hours billed to funding sources

Senior Services

- 275 Congregate Meals served
- 2,150 Meals on Wheels
- 20 Meals on Wheels volunteers

Human Services*

- 19 Intakes
- 2 Rental | 5 Utility Assistance
- 6 HCRA state-mandated healthcare
- 4 Indigent Cremations
- 23 Medical Services

Housing Services

- 7 Emergency Repair Cases Completed
- 4 Active Purchase Assistance Cases
 3 under Purchase Contract
- 5 Active Whole Home Rehabilitation Projects • Completed 2 whole-home projects in September
- Began preparations for annual AHAC Housing Incentive Reports. Storm Ian pushed next meeting to October.
- SHIP Fund Annual Report 2018-19 completed
- 194 Active SHIP Mortgages being monitored
- 1 Payoff Request SHIP Funded home sold

Veterans Services

- 303 Customers served, 72% walk-ins
- Represented Flagler County at
 - Veterans Advisory Council
 - American Legion Meetings,
 - VFW Meeting
 - Marine Corps League
- Outreach exhibit: Remembering Heroes Event
- Weekly Radio Show: Veterans on Point
 - ∘ Sundays 9:30 10 a.m. WNZF

ADMINISTRATION

BOCC MEETINGS IN SEPTEMBER

- Sept 7 Regular Meeting; Workshop; 1st Budget Public Hearing
- Sept 12 Workshop and Special Meeting
- Sept 19 Regular Meeting; 2nd Budget Public Hearing

2 REGULAR, AND 1 SPECIAL BOCC MEETINGS SCHEDULED IN OCTOBER

ECONOMIC DEVELOPMENT

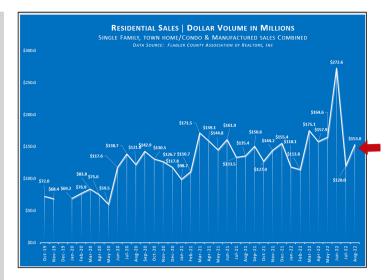
September Notables

FY 21-22 Close:

- Requests for Information Statistics: 115 Total
 - 54 Manufacutuing
 - 10 Existing Businesses
 - 18 Interagency
 - \circ 8 Outreach
 - ∘ 6 Misc
 - 19 Site Selector/Industrial Developer
- In-depth, individualized Marketing and Demographic Analysis: 40 Total

Project updates

- Marketing Collateral (pocket folders and brochures) now ready and micro-website under construction for Prospect audience.
- Completed work with NEFRC on the refreshed Regional Comprehensive Economic Development Strategy for publication this year
- Developed/distributed email campaigns to business community regarding recovery progams available after Hurricane lan.



Quick Takes

• The dollar volume of residential sales is significantly higher than in 2019 in spite of rising interest rates. This can be attributed to higher housing prices coupled with an influx of new residents.



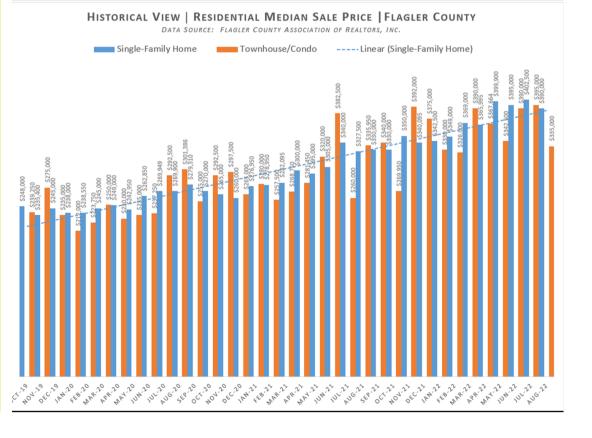
Quick Takes

REAL ESTATE

- Between August 2000 & August 2022, Single Family Homes Median Sale Prices Increased by 44.497%
- Condo/Town Home Median Sale Prices Increased by 11.153%

LABOR FORCE

- There are over 3,500 more Flagler County residents in the labor force than there were in October 2019.This represents an increase of 7.42%
- The county's unemployment rate has been remaining steady for the past six months at around 3% which is unusual during a period of high inflation.



IT PROJECT UPDATES:

September by the numbers: Total tickets opened: 907 Total tickets closed: 889

Projects Completed:

- New Assistive Listening System was deployed in chambers to allow citizens with hearing issues to still actively listen and participate in the meetings.
- 3rd floor Security Door installation
- New World interface for livescan used at the jail completed
- Managed **Cyber Security & Response (Active Eye)** added to the radio system
- Migrated Flagler Beach off our NetMotion server to their own

Hurricane lan:

Before/After FireFlights documenting the shoreline

- ~3 hours flying time and
- ~12 hours of post-production work to edit

Also ~24 hours of drone flights documenting storm damage All systems remained up and running throughout the storm -

Zero network and communication interruptions



*<u>REMINDER</u>: state reports are not received until mid- to latemonth for the prior data.

Tourist Development Tax Revenues

 August 2022 	\$527,454.69
• August 2021	\$455,275,28
Change	+15.85%

Hotel and Resort Snapshot

	Occupancy	Average Daily Rate
 August 2022 	56.8%	\$180.22
 August 2021 	57.7%	\$176.83
 Change 	-1.5%	+1.9%

Vacation Rental Snapshot - Airbnb and VRBO only

L	istings	Occupancy	Average Daily Rate
• August 22	972	58%	\$360
• August 21	776	61%	\$333
 Change 	+25.3%	-5.3%	+7.9%

Total Sales on All Accommodations

 August 2022 	\$10,690,457.49
 August 2021 	\$ 9,538,296.32
Change	+12.08%

HUMAN RESOURCES

KEY DATA THROUGH SEPTEMBER 30:

Fiscal Year To Date Turnover Rate = 23.68% Year To Date Turnover Rate = 18.12% 426 Authorized Positions 378 Total Employees

New Hires September: 10

Resignations September: 0 FY: 72

Dismiss / Layoff September: 0 FY: 11

Vacancies: 48 | 11.2%

The three departments experiencing the highest vacancies:

- General Services (15)
- Health & Human Services (10)
- Fire Rescue (9)

Job Postings

- 3 September
- 116 FYTD

Employment Applications

- 46 Processed September
- 1.380 Processed FYTD

Workers Compensation Claims FY: 71

- 7 Loss Time Claims, FYTD
- 64 Medical Claims Only, FYTD
 - includes 60 COVID Claims

FINANCIAL SERVICES

FY 2022-23 Budget Process

- Budget Workshop Sept 12
- Public Hearings to Adopt the FY 2022-23 Budget on Sept 7 and 19
- FY 22-23 Budget is Adopted

Purchasing

- Processed 79 purchase orders in Sept.
- P-Card Transactions 532
- Invoices Processed 815

Active Solicitations:

- CR 90 Stabilization Bid under review
- Cyber Security IDS
- Cloud Solutions
- Filter Frames
- Stretchers and Power Cots
- Inmate Facility Camera-Access System Bid under review
- Residential Solid Waste Services Negotiation stage
- Demolition of Unsafe Structure Awarded
- Fire Equipment Supplies and Services
- DataMark GIS Software
- Concrete and Misc. material