

# Flagler County

## ANNUAL REPORT 2018



### FLAGLER COUNTY

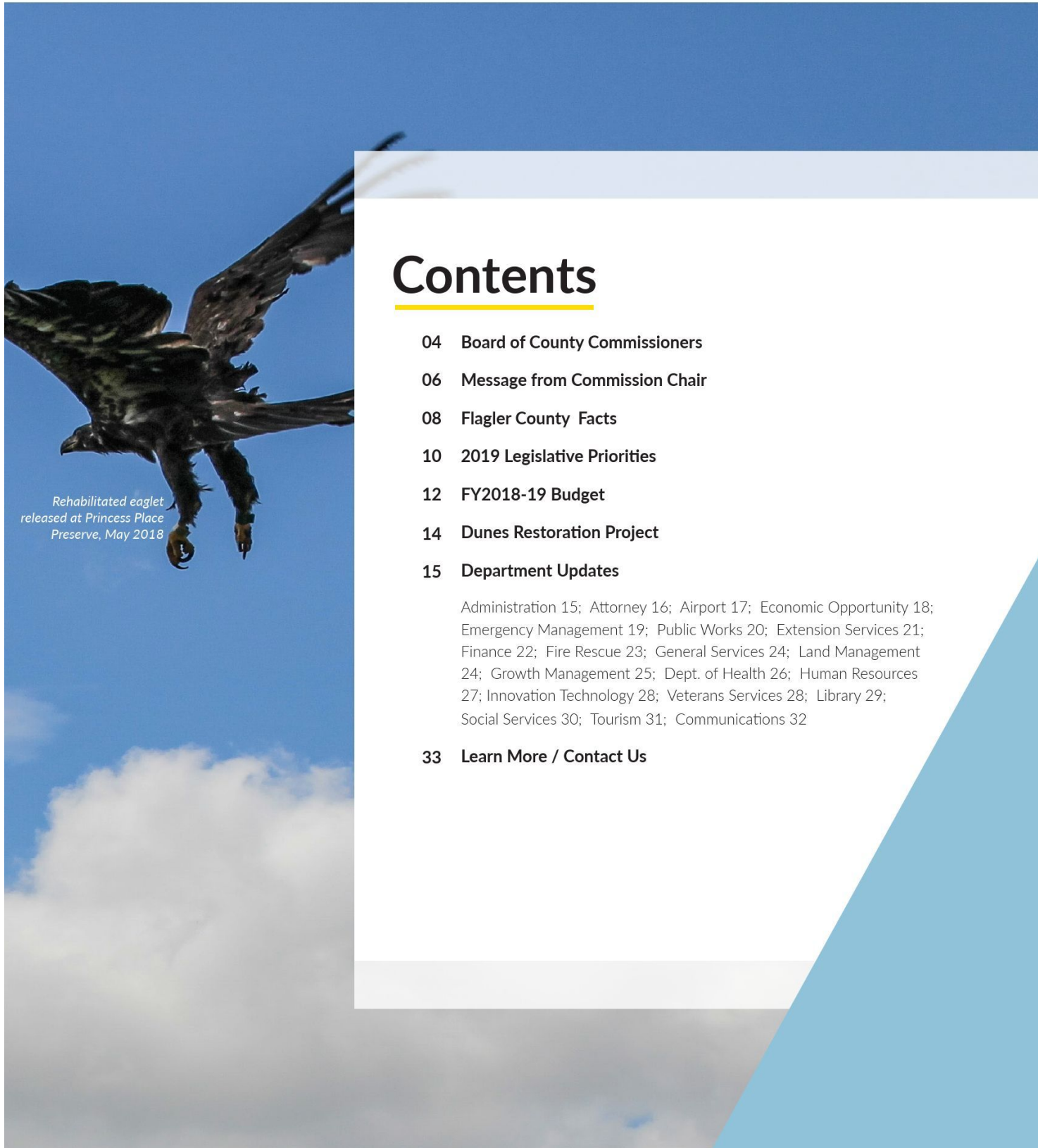
Board of County Commissioners  
1769 E. Moody Blvd.  
Bunnell, FL  
32110

386-313-4001  
[info@flaglercounty.org](mailto:info@flaglercounty.org)  
[www.flaglercounty.org](http://www.flaglercounty.org)



*New camping Eco-Cottages at Princess Place Preserve*





*Rehabilitated eaglet  
released at Princess Place  
Preserve, May 2018*

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# Welcome to Flagler County's 2018 Annual Report

## To Our Residents:

Flagler County Administration is proud to present to you Flagler County's 2018 Annual Report. This report is a chance to take a moment to look back and reflect on yet another passing year. Operating in concert with the direction of the Board of County Commissioners, staff has worked diligently to provide services and implement projects in a manner to which all members of our community can be proud and achieve the quality of life they desire.

This year the Commission, in an effort to continue to shape the future of the community, initiated policies and updated their Strategic Plan; thereby providing direction for the staff to accomplish the many items addressed in this report. This annual report serves as a recap highlighting some of the major projects and undertakings we have accomplished as a County over the last year. However, there is no way this report could include all of the projects completed.

We would like to thank our state and federal legislators, our local cities and constitutional officers for their collaboration to make some of the projects a reality.

Last but not least, it is with the greatest respect for our County staff and the many things we have been able to accomplish that this annual report is being presented to you.

**Flagler County Administration**

If you have any questions or comments about this report, we hope you will contact the County Administration at (386) 313-4001. You will also find more about your local government initiatives, current news, meetings, county resources, etc., at [www.flaglercounty.org](http://www.flaglercounty.org)



# Board of County Commissioners

The county is governed by **five elected Commissioners**, each representing one of five geographic county districts. Commissioners are elected at-large; that is, each appears on a countywide ballot, not just a district ballot. Commissioners serve four year terms. Terms are staggered with three seats up for election in presidential election years and two seats in mid-term election years.

**In November 2018, elections were held in District 2 and District 4.**

DISTRICT 2  
COMMISSIONER GREG HANSEN



DISTRICT 4  
COMMISSIONER JOE MULLINS



Flagler County's government is structured to be accessible and responsive. The Board is the legislative and policy-making body of county government. The Board makes all budget decisions with regard to appropriation of funds to county departments and some constitutional officers.

The chairman – selected annually by his peers – presides over all Board meetings, signs all legal documents, and appoints commissioners to various committees.

Regular Board meetings are held two times each month: on the first Monday of the month at 9 a.m. and the third Monday of the month at 5 p.m. These public meetings are held in the Board Chambers of the Government Services Building, 1769 E. Moody Blvd, Bunnell, FL

Residents also elect Flagler County's five Constitutional Officers:

- Clerk of the Circuit Court & Comptroller
- Property Appraiser
- Sheriff
- Supervisor of Elections
- Tax Collector





# Meet the Commissioners



**Charles Ericksen Jr.**  
District 1

**Committees:** Family Life Center, Circuit 7 Juvenile Justice Advisory Board, Dept. of Juvenile Justice Council, George Washington Carver Center Governance Board, GTMNERR Management Advisory Group, School Planning Oversight Committee, and Transportation Disadvantaged Local Coordinating Board.



**Gregory Hansen**  
District 2

**Committees:** Friends of A1A Scenic & Historic Coastal Byways Group, A1A Scenic Pride, Artificial Reef Technical Advisory Committee, Tourist Development Council, and Town of Marineland CRA Board.



**David Sullivan**  
District 3

**Commission VICE CHAIR**  
**Committees:** Canvassing Board, Heritage Crossroads: Miles of History Heritage Highway, Library Board of Trustees, Northeast Florida Regional Council, Small County Coalition, and Value Adjustment Board.



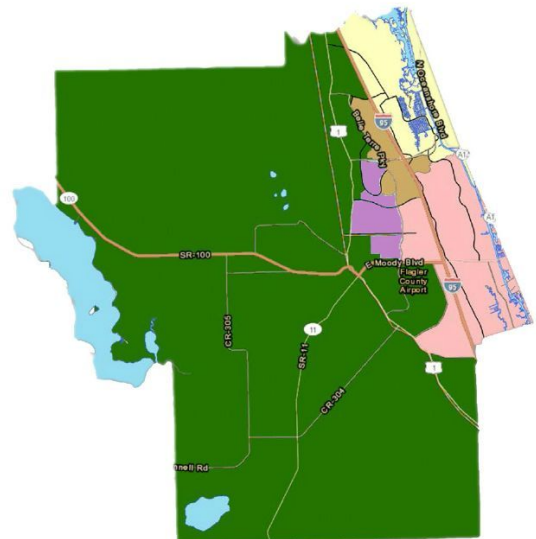
**Joe Mullins**  
District 4

**Committees:** Affordable Housing Advisory Committee, Chamber of Commerce and Affiliates, Northeast Florida Regional Council, Public Safety Coordinating Council, Small County Coalition, Workforce Development Board of Flagler and Volusia Counties.



**Donald O'Brien**  
District 5

**Commission CHAIR,**  
**Committees:** Early Learning Coalition of Flagler & Volusia Counties, Economic Opportunity Advisory Council, School Planning Oversight Committee, River to Sea Transportation Planning Organization, and Value Adjustment Board.





## Message from the Commission Chair



*I firmly believe that government closest to the people is the best form of government.”*



Flagler County is a community blessed with citizens passionate about a strong local economy, and about well-planned and strategically executed infrastructure projects. Our residents have a heart for their neighbors and for the natural resources and lands around us.

I encourage everyone in Flagler County to harness this passion. I believe your active engagement in the processes of local government will continue to raise the level of the County Commission and align outcomes with community vision, and I firmly believe that government closest to the people is the best form of government.

In 2018, the Board worked in support of many projects which will enhance our quality of life. These include the North Malacompra stormwater improvements, the Bay Drive Park beachfront recreation area, the dunes renourishment project, Community Paramedicine program, Public Safety Radio System, and text-to-911 capabilities, to name a few.

While I recently took on the role of Commission Chair, I believe we are a Board comprised of five equals working together to attend to business on behalf of the citizens of Flagler County. I'm greatly looking forward to the year ahead. I urge you to attend a Town Hall meeting, Commission meeting or workshop.

#YourCountyYourVoice

*Donald T. O'Brien, Jr.*  
Chair, Flagler County Board of County Commissioners





# Flagler County Strategic Plan 2018-2028

2018 Strategic Plan  
Flagler County Board of Commissioners

## STRATEGIC TARGET AREAS - ELEVEN (11)



These eleven target areas provide the framework on which the Board has constructed the twelve measurable goals and objectives for Flagler County. Additionally, the Board set priorities from among this list, so that the 300+ defined action items can be addressed in the most efficient manner, providing the highest value and most timely results for Flagler County's residents.

- ★ The Commission recognizes that ensuring public safety is its most important responsibility and therefore its highest priority
- ★ Preservation of natural resources is also recognized as important and is receiving overwhelming support among County residents
- ★ Water, sewer and stormwater together constitute another area of high importance and the Commission noted these as urgent issues for the County
- ★ Emphasis has also been placed on concerted economic development efforts to diversify the tax base, to support sustainable economic growth and prosperity





# County Demographics

## Population 110,510

Census.gov July 2017 Estimate / factfinder.census.gov

**15.5% population growth from 2010 compared to 5.5% nationwide**

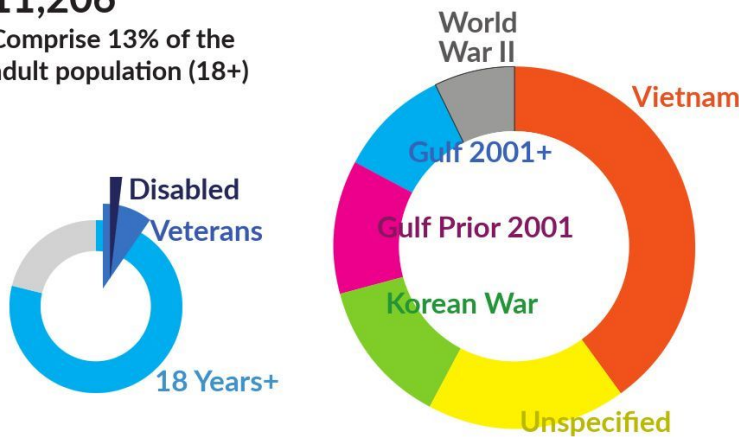
**30.0% population is aged 65 and older compared to 15.6% nationwide**

**Median age 50.3, up from 50.1 in 2017**

### Veterans

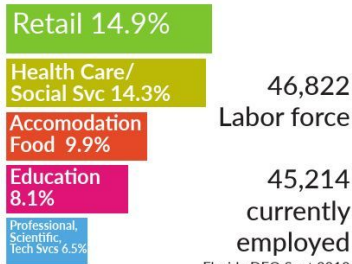
**11,206**

Comprise 13% of the adult population (18+)



### Employment

Top 5 Employment Segments



46,822 Labor force  
45,214 currently employed

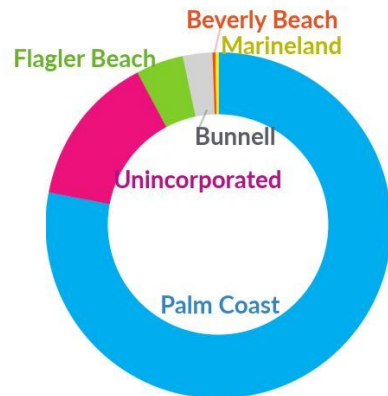
Florida DEO Sept 2018

### Housing

- 77% Owner Occupied  
63.8% nationwide
- 23% Rented Housing
- \$1,118 median rent  
\$982 nationwide

As it does each year, Flagler County made cooperative arrangements with the cities, agencies, and Constitutional offices.

- Workshopped the next phase Beach Re-nourishment project with the City of Flagler Beach, the Army Corp of Engineers, and the Florida Department of Transportation.
- The county entered an Interlocal Agreement with the Office of the Tax Collector for collection of Tourist Development Tax.
- Purchased additional facility for Sheriff's Department substation in Palm Coast near Palm Harbor and Palm Coast Parkways.
- Workshopped jointly with the Sheriff's Department to review consultant's report for the Operations Center and deliberate course of action.
- Completed a consolidation of fire services with the City of Bunnell, essentially providing equipment, resources, and personnel in support of the City, which maintains ownership of station.
- Purchased property adjacent to the current offices of the Department of Health Flagler, in order to accommodate their future expansion.
- Completed the property exchange with the City of Palm Coast and Matanzas Holdings for property at Matanzas Parkway and I-95; effectively the last step in the County's construction project of the Matanzas Interchange.
- County's Information Technology Department is conducting the business software replacement across agencies: for the Board of County Commissioners, Sheriff's Office, Clerk of Court, and Supervisor of Elections.



### Population by Municipality

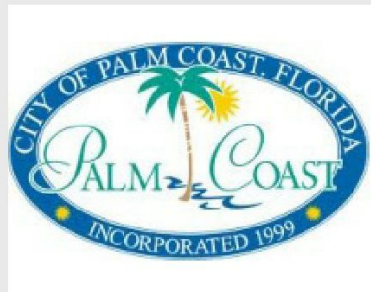
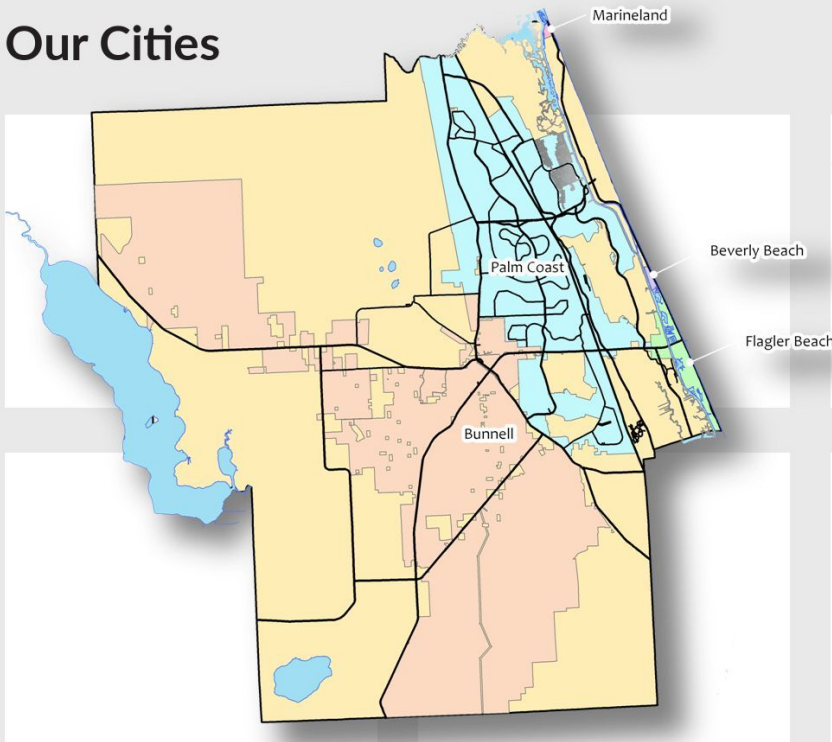




# Municipalities

“By far the greatest and most admirable form of wisdom is that needed to plan and beautify cities and human communities.”  
— Socrates

## Our Cities



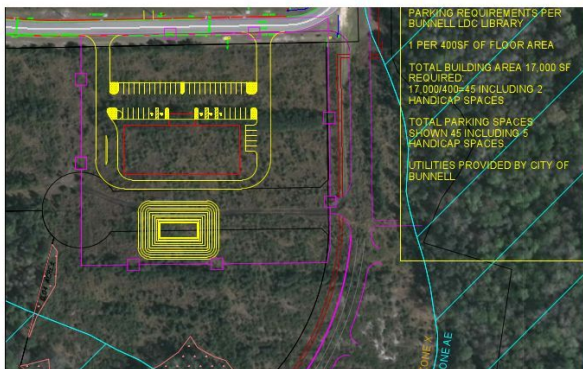


# 2019 Legislative Priorities

The Board- with input from constituents- sets priorities to guide the county’s advocacy efforts in Tallahassee. Priorities for the 2019 State Legislative Session were determined in 2018.

Commissioners, staff, residents, and county lobbyist met with government leaders to identify issues vital to Flagler County businesses, residents and governance, and to bring state dollars back to the county for local, priority projects.

## Funding



PARKING REQUIREMENTS PER BUNNELL LDC LIBRARY  
1 PER 400SF OF FLOOR AREA  
TOTAL BUILDING AREA 17,000 SF REQUIRED  
17,000/400=42.5 INCLUDING 2 HANDICAP SPACES  
TOTAL PARKING SPACES SHOWN 45 INCLUDING 5 HANDICAP SPACES  
UTILITIES PROVIDED BY CITY OF BUNNELL

**Public Library Construction Grant Funding**

**Requested Funding \$500,000**

1

**Sanitary Sewer Collection System for Barrier Island North (Marineland to Hammock Dunes Bridge)**

**Requested Funding \$8Million**

2

**West Flagler County Flooding and Environmental Mitigation Water Control Project / Phase I**

**Requested Funding \$750,000**

3

**Flagler County Safe Drinking Water / Wastewater Project Plantation Bay**

**Requested Funding \$2Million**

4







# Legislative Policy Priorities

**1** Add an Additional Flagler County Judge to Assist with the Increased Judicial Workload

Increase the Small County Consolidated Solid Waste Grant Population Cap

**2**

**3** Division of Emergency Management Overhaul

Support the approval of the Florida Job Growth Grant for the Flagler Central Commerce Parkway road

**4**

**5** Maintain Short Term Vacation Rental legislation status quo

Renew and expand the Florida Public Emergency Medical Transportation Supplemental Reimbursement Program

**6**

**7** Restore and Protect Florida's Housing Trust Funds

Keep Aviation Fuel Taxes

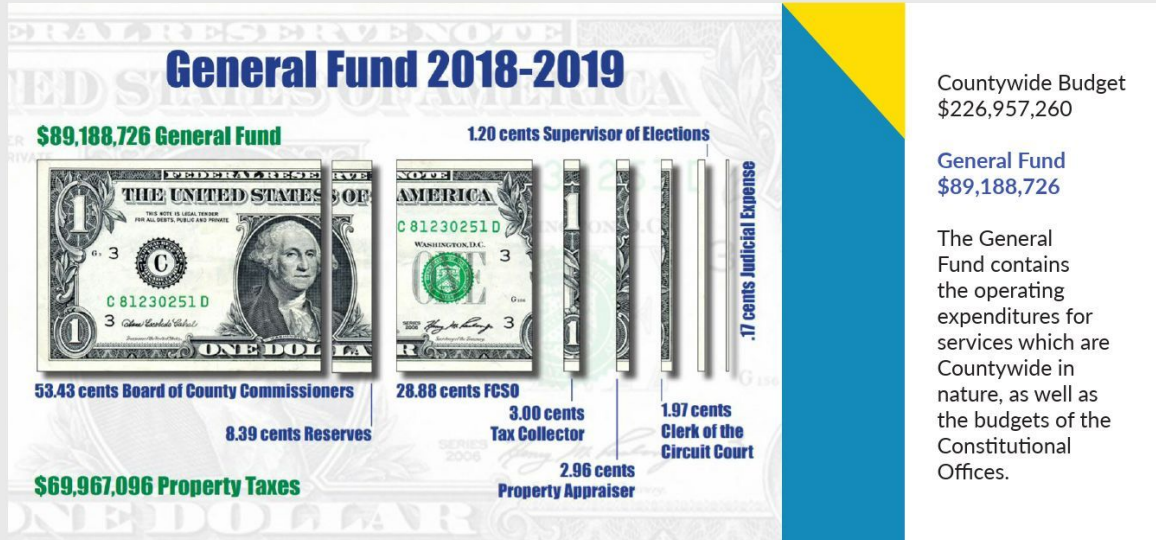
**8**

**9**  
**HOME**  
**RULE**

Local Government is closest to the people and the daily provider of the majority of public services Floridians rely on. In providing these various services, local leaders must determine how best to deliver services in their community while staying within their financial means. While there is no denying that the State Legislature plays an important role in standardizing some issues across the third largest state in the Country, we ask that issues coming before you be viewed through the lens of constitutionally granted "home rule" for local governments. It is imperative that local leaders are given the opportunity to lead and avoid a local dispute in one community from becoming the burden of every other City and County in the State.



# Budget 2018-19



**Florida Statute 129.01 (2)(a)(b)**

The Budget shall be prepared, summarized, and approved by the Board of County Commissioners of each county. The Budget must be balanced. The total of the estimated receipts, including balances brought forward, shall equal the total of the appropriations and reserves.



\$47,658,091 of the \$89M+ General Fund was budgeted for services that fall under the purview of the departments overseen by the Board of County Commissioners.

\$6.2M was earmarked for county Reserves.

The balance of the General Fund, \$34M+ makes up the budgets of the Constitutional Offices.

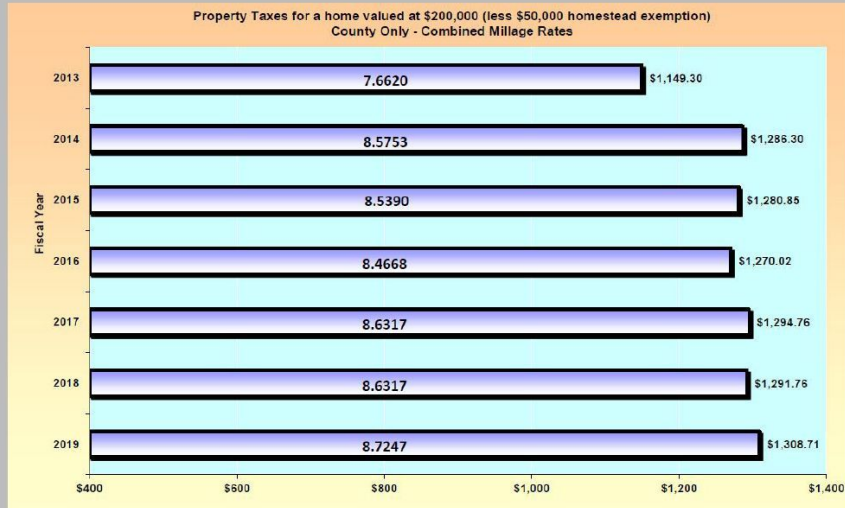




**2018-19 Approved Budget**  
 All Funds \$226,957,260  
 Constitutionals \$ 34,039,460  
 General Fund \$ 89,188,726  
 Property Taxes \$ 69,967,096

Palm Coast is the largest population center in Flagler County, with approximately 79% of the county's residents. Palm Coast taxpayers together account for roughly **59% of property taxes** collected by Flagler County.

Property owners in **Unincorporated** Flagler County make up 14% of the population, and account for **31% of the property taxes** collected by Flagler County.  
 To learn more visit our [budget pages 138-151](#)



## Budget Process

The budget process begins early in the calendar year; the Flagler County fiscal year runs October 1 through September 31.

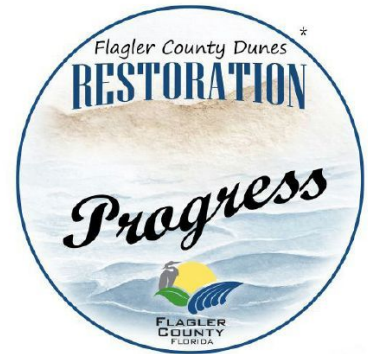
Departments initially submit budgets, and the Financial Services Department, Department Directors and the County Administrator review the initial requests and adjust as necessary to meet the County's needs, while still maintaining fiscal responsibility.

The County then holds a series of public workshops, typically 3 to 6 (in 2018 the Board held 9 workshops), and two public hearings to allow citizens to address concerns and priorities before final decisions are made. Those two Truth in Millage (TRIM) Public Hearings usually fall in September. Additionally, any increase or decrease to a current operating budget must be brought forward through a public hearing for Board approval.

The approved 2018-2019 budget is the culmination of a process that includes careful consideration of the goals of the Board of County Commissioners, analysis of current and desired levels of service and availability of funds.



# Dunes Restoration Project



\$28.3 Million in-house restoration of ~12 miles of the county's 18 miles of beach



**Dunes<sup>1</sup> Restoration:**  
This ongoing project to fortify the dunes includes 11.4 miles of shoreline, adding 629,000 tons of sand and re-vegetating the dunes with sea-oats and four other plant varieties.

Construction began January 22, 2018, and is expected to be completed May of 2019.

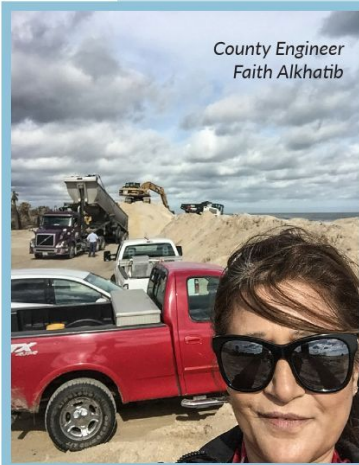
Flagler County Engineering is managing the project and county staff is using rented tracked trucks and other specialized equipment, as well as in-house equipment.

A Seawall was erected at Painters Hill. The construction began February 23, 2018 and was completed May 9, 2018.

### Coordination

Required agreements with 228 individual property owners and 3 Homeowner Associations; Interlocal Agreements with Beverly Beach, the Tax Collectors' and Property Appraisers Offices. Permitting was coordinated with multiple agencies, including Florida Department of Environmental Protection, U.S. Army Corps of Engineers

1



County Engineer  
Faith Alkhatib







# Administration

## Hurricane Responses and Dunes Restoration

- Continued recovery efforts from both Hurricane Matthew and Irma.

## Governance Conducted

- 27 Commission Meetings
- 13 Commission Workshops
- 9 Commission Budget Workshops
- 2 Budget Public Hearings



- Coordinated five Strategic Planning sessions for County Commission in planning for the future of the county, resulting in the 2018 Commission Strategic Plan from 2018 to 2028
- Continued efforts in opposition to Short Term Vacation Rental litigation
- Established Ordinance banning Medical Marijuana Treatment Center Dispensing Facilities
- Enacted Public Beach and Customary Use Ordinance
- Established new Towing Ordinance to address over-charging customers and closing the gaps that existed in the ordinance language

## Assets and Properties

- Closed on CR 305 property for new westside Fire facility
- Purchase of property for new southern library complex

## Agency Collaboration

- Sally's Safe Haven is the county's only supervised visitation and safe exchange center. To continue services \$24,000 in donations were secured

## Community

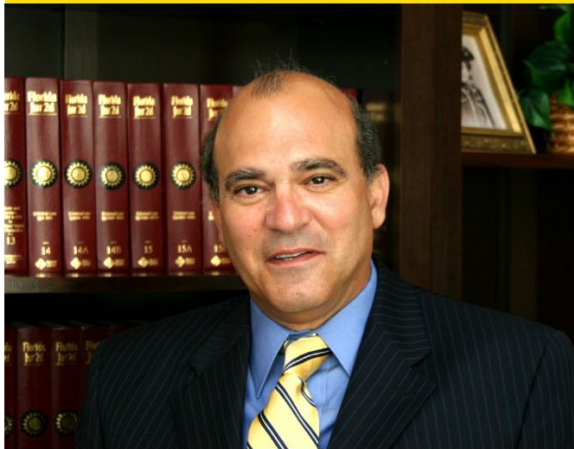
- 39 citizens graduated from two sessions of Flagler County Citizens Academy.

Flagler County operates as a council-manager form of government.

The County Administrator is appointed by the Board of County Commissioners and manages the day to day affairs. Roles and responsibilities are specified by Florida Statute. Areas of responsibilities under the purview of the County Administrator include:

- Employees: 375
- Departments: 11
- Annual Budget: \$226,957,260
- Active Capital Projects: 50+
- Facilities space: 1,029,614 square feet
- Vehicles: 730
- Roadways: 225 miles
- Public Transportation: 110,011 trips scheduled
- Acreage mowed: 17,000 acres
- Park lands: Over 10,000 acres

# County Attorney



2018 continued to be a busy year for the Flagler County Attorney's Office. The office provided legal representation to the County Commission, Planning and Development Board and all other County departments. This involved the rendering of formal and informal opinions, legal research, attendance at conferences, attendance at Board and Committee meetings, individual and group consultations as well as preparation for and appearances in Court actions and proceedings. In addition, laws affecting County operations were examined and appropriate legal advice rendered as a result. A wide variety of work was undertaken for the Commission and County departments. Major work efforts included:

- Assembling a comprehensive evidentiary record of the public's historic use of Flagler County beaches to support an ordinance recognizing the public's right of access and use of the beaches
- Prepared legal instruments to establish special assessment districts and levying of annual assessments to pay for seawalls and dune restoration
- In a regional conference taught animal control officers and sheriff deputies who attended from around the state how to successfully prosecute animal neglect cases in the civil courts



County Attorney Al Hadeed speaks to a full house of Law Enforcement and Animal Control professionals, at a two day training seminar regarding animal cruelty case protocols. Organized by the ASPCA, the training was hosted by Flagler County's Emergency Operations facility.







# Flagler County Executive Airport



## Enterprise Development

- 100% tenant occupancy for Airport properties
- Florida Army National Guard facility under construction
- New and renewed tenants: East Flagler Mosquito Control District, Kimble's Aviation Logistical Services, Boca Hangar, Inc. and Phoenix East Aviation

## Infrastructure Improvements

- New Airport Terminal / Fixed Base Operations planned. The proposed 15,000 square foot facility is currently in the design phase. Grant funding received from FAA for \$598,000.
- Wildlife Hazard Assessment completed. Related grants received from FAA for \$27,261, and from FDOT for \$2,400
- Master Storm Water Management Plan received grant funding from FAA for \$190,350 and from FDOT for \$16,920

## Community Outreach

- The 7th Annual Race for the Runways: 225 participants
- The 14th Annual Cycle Flagler / Ride for Rotary saw 160 riders participating in 25, 40, 66, & 100-mile rides through Flagler County
- 3rd Annual Freedom Fest Veterans event: 7,000 attendees
- 10 Community and Agency Presentations / Airport Tours

## Professional Services

Airport Director Roy Sieger:

- Served on the Board of Directors for the Florida Airports Council
- Served as Chair of the East Central Florida Metro Region for the FDOT Continuing Florida Aviation System Planning Process
- Was appointed Chair of the CFASPP Statewide Steering

**157,573 FLIGHT OPERATIONS IN 2018 MADE FLAGLER EXECUTIVE AIRPORT THE 5TH BUSIEST GENERAL AVIATION AIRPORT IN THE COUNTRY.**



# Economic Opportunity

## Business Recruitment and Retention

- In 2018 presented to 37 vetted business opportunities, representing 3,000 potential jobs, and provided 14 tours
- Gioia Sales South: constructed their second facility, 30,000 sq.ft. manufacturing site
- Beutlich Development: constructed spec-building, 20,000 sq.ft. commercial space
- Kimbles Aviation brought to Flagler Executive Airport
- Expansions: Flagler Farms and Santore Fireworks



## Grant preparation and submittal:

- \$5Million Spec Building at Flagler Executive Airport
- \$8Million Construction 100,000 sq.ft. industrial space at Airport
- \$8+Million Roadway construction connecting SR100 to US1 in Bunnell

## Communications & Media

- Secured \$40,000+ in grants for planning & marketing efforts
- Website updated and relaunched
- Campaigns targeted Aviation Industry and Talent Recruitment
- Videos produced (in-house) marketing Flagler County, commercial space, infrastructure, and competitive business designations



## Improved Business Climate

- Spearheaded local efforts to obtain Low Tax, Economic Opportunity Zone Designation, granted by Governor Scott in April
- Secured inclusion within JaxPort Foreign Trade Zone
- Coordinated local agency participation in Elevate NorthEast Florida- Land Assemblage Program

## Community Outreach

- Conducted 4th Annual Job Fair: 50+ participating companies and 300 employment prospects
- Coordinated SeaRay job fair. Developed and maintain job-posting website for displaced SeaRay employees
- Moderated Economic Emergency Response Seminar
- Championed Flagler's Business Impact Group (BIG) with CareerSource, Flagler County Schools, SCORE, Flagler Chamber of Commerce and others
- Presented *Economic Development Update* to 12 civic organizations and municipalities

## Professional Services

- Director van Eckert reappointed to Florida Economic Development Council Northeast Region
- Served as Governor's appointee to Northeast Florida Regional Planning Council
- Representative on the JaxUSA Northeast Regional Partnership
- Director on CareerSource Flagler/Volusia Board





# Emergency Management

## Highlights and Major Initiatives

- Recovery efforts related to 2017's Hurricane Irma continued as did recovery of Public Assistance funds from the Federal Emergency Management Agency for 2016's Hurricane Matthew
- AlertFlagler emergency notification system replaced CodeRed, improving service to 70,000 citizens, at a savings to the County
- Analyzed each school building to improve the County's sheltering plan and identify retrofits required to increase sheltering capabilities
- Coordinated submittal of 17 grant applications totaling more than \$8.3Million under the Hazard Mitigation Grant Program (HMGP) to harden Flagler County facilities including wind retrofitting and additional backup generators, as well as hardening non-County facilities
- Printed 20,000 copies of the new Disaster Preparedness Guide
- Enhanced community preparedness through training, exercises, and outreach to citizens, first responders, and support agencies



The Emergency Management Division provides 24-hour/365 day public safety services for all of Flagler County.

The Emergency Management team is responsible for preparedness, planning, mitigation, response and recovery from all disaster events such as hurricanes, tornadoes, wildfires, plane crashes, and more. Florida Statute requires every county to have an Emergency Management program to ensure adequate preparedness.

The highest priority for Emergency Management is to provide countywide preparedness to ensure continuity of government and public safety during any incident with the potential to disrupt the normal day-to-day operations in Flagler County. Appropriate response protocols match situations as nominal as hazardous material contamination from a single auto accident to incidents as disruptive as a regional evacuation.

## PREPAREDNESS PRESENTATIONS 2018

**40**  
provided to community

REACHING  
**22K**  
attendees



## COMMUNITY EMERGENCY RESPONSE

**3**  
SERIES

ATTENDEES  
**100**



- 3 Emergency Management staff members deployed to Calhoun County after Hurricane Michael in October



# Public Works Engineering / Road & Bridges

## 2018 Projects

### Construction Completed:

- Painters Hill Seawall: fronting 19 properties; homeowner funded
- Colbert Lane from SR 100 to Palm Coast Parkway
- County Road 205 from SR 100 to CR 13
- County Road 305 south of Bridge 734086 to Bridge 734084
- Island House Bridge at Princess Place Preserve

### Ongoing Construction Projects:

- Plantation Bay Wastewater Treatment Plant (complete mid 2019)
- North MalaCompra Drainage Phase 1 - System backbone (complete mid 2019)
- Bay Drive Park
- Old Dixie Highway from US 1 to I-95
- County Road 305 from Bridge 734086 to SR 100
- County Road 2006 from Dead Lake Park to CR 305
- Grady Prather Road



### Design completed:

- Briarwood Drive
- Mahogany Boulevard resurfacing from Water Oak Road to CR 305

### Projects Under Design:

- County Road 304: replacement of four bridges
- County Road 304: resurfacing from CR 305 to SR 5
- Graham Swamp Multi-use Pedestrian Bridge from Lehigh Trail to SR 100
- Marineland Acres road improvements (complete mid 2019)







# Extension Services

A branch of the University of Florida  
Institute of Food and Agricultural  
Sciences



*Continued: Public Works, Projects Under Design*

- Old Haw Creek Road from CR 304 to SR 11
- Water Oak Road from CR 2006 to Mahogany Boulevard
- Bings Landing parking
- Pickle Ball Court at MalaCompra Park
- Airport Roadway: Aviation Drive and SR 100
- Environmental study to demolish structure across from Government Services Complex

### Funding:

- Received \$230,000 from St. Johns River Water Management District for Plantation Bay Wastewater Treatment
- Received \$646,000 from Florida Department of Environmental Protection for Plantation Bay Water Treatment and MalaCompra Drainage projects
- Florida Department of Transportation reimbursed:  
\$6.5Million for construction projects  
\$492,000 for project design

*Emergency Dune Restoration Project Update*

### Community Action

- The Florida micro-plastics project led by the Sea Grant agent continues to receive state and national attention and has been instrumental in additional businesses and organizations reducing the use of plastic
- Research and demonstration trials conducted with the UF/IFAS Hastings Center exploring forage and alternative crops, such as sweet potatoes and artichokes, assisting local producers with crop diversification

### Community Education

- 24,000+ clients assisted by Extension agents through workshops, educational displays, and consultations, including field visits, phone calls, and Extension office walk-ins
- 688 soil and water samples tested for county residents
- 2,934 Flagler County youth participated in the 4-H Public Speaking Contest

### Recognition

- Extension Director Sharon Treen received the UF/IFAS Superior Accomplishment Award for excellence in service

### Creative Funding

- \$120,000 in grant funding secured to support educational programs
- \$125,000 received for the grant-funded Family Nutrition Program, a program which has provided nutrition education to more than 2,500 Flagler County youth and adults
- Master Gardeners volunteered the equivalent of \$96,500 in (unpaid) service hours - and a new group of 14 residents completed the 12 week training course to become Master Gardeners



# Financial Services

## Budget Office

- \$185 Million Budget managed for FY17-18
- \$226 Million Budget developed and presented for adoption for FY17-18

## Recognition

- Ninth consecutive "Outstanding Budget Presentation" award from the Government Finance Officers Association



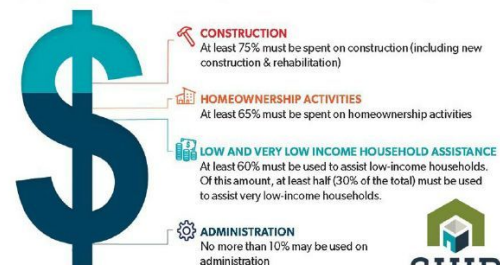
## Financial Management

- Received \$3,972,038 from FEMA for the 36 Hurricane Matthew projects submitted
- Received \$102,345 from FEMA for the 21 Hurricane Irma projects submitted
- Created two Special Assessment Districts and issued Taxable Revenue Notes for over \$4.6 Million for private area beach restoration
- Working a \$28 Million Beach Restoration Project with funding from multiple agencies including Flagler County Tourist Development Funds
- Issued a Master Equipment Lease Purchase Agreement for \$13.7 Million for the new Radio Communication Network
- Applied for Community Development Block Grant (CDBG) Funding to assist Flagler County Residents with home repair and replacement
- Upgraded the County fuel management system
- Created a Fixed Asset Policy to manage internal processes more efficiently

## Housing Assistance 2018

- Managed State Housing Initiative Partnership (SHIP) funding
- 30 households impacted through~
  - \$333,832 down-payments & closing cost assistance
  - \$ 11,145 foreclosure prevention assistance
  - \$ 27,931 Hurricane Irma disaster assistance
  - \$ 5,350 rapid re-housing rental assistance for families experiencing homelessness

### Each SHIP Dollar is Required to Meet the Following Criteria:







# Fire Rescue

## New Assets:

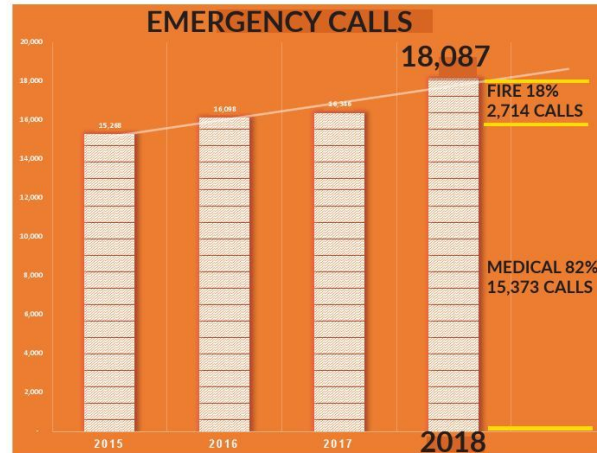
- Ambulances: Stations 92 and 41
- Fire Engine: Station 41
- Attack Truck: Station 71
- Fireflight moved to new hangar
- 200 doses Narcan received from Florida Department of Health
- Self-contained Breathing Apparatus (worn on back of firefighters) ordered
- Grant in process for new stretchers and mechanical lifts in ambulances

## Continuous Improvement

- Community Paramedicine Program made operational in April. Program is servicing 50 patients and providing 35 home visits weekly. Demonstrated reduction in non-essential ambulance calls
- Private party collection of ambulance fees
- Installed new patient care reporting system, for 2019 roll out

## Training Excellence

- Classroom to Career: Freshmen/Sophomores who launched with the Fire Leadership Academy Flagship Program at Flagler Palm Coast High School, are now Juniors and Seniors, with the first 11 students on track to graduate Spring 2019. Unique in Florida for depth of material taught, the program includes class and lab work, hospital and ride-along experience for 175 participating students



## Flight Operations:

- 150 Fire Reconnaissance Flights
- 32 Air Ambulance
- 10 Fire Suppression
- 48 Law Enforcement
- 21 Community Service
- 14 Search and Rescue

5,600  
Gallons Water  
Dropped



# General Services



## Parks and Recreation

- 3 Eco-Cottages constructed at Princess Place Preserve for public use / rental
- Legacy House renovated at Princess Place to accommodate environmental research staff and lab work
- Reverse osmosis water system installed at Princess Place to provide potable water
- Hammock Community Center: Playground replaced
- Moody Homestead Park: New playground
- River to Sea Preserve: Kayak launch rebuilt
- Herschel King Park: Fishing pier rebuilt
- Hammock Community Center: Sound panels installed
- Hidden Trails Community Center: Sound panels installed



## Facilities and Infrastructure

- Fire Station #92 (Airport) renovated
- Fire Station #62 (Bunnell) renovated
- Fire Station #41 (Hammock) new HVAC
- Emergency Operations Center data room - installed Liebert Unit
- Sheriff's Substation at Palm Coast Parkway demolition begun
- Mobi-Mats installed at beach access points: 3 "Vehicular" for Emergency personnel and 8 "Pedestrian" for public use
- 2 Walkovers at Varn Park rebuilt
- 5 Miles of roadway improvements completed, preparing 2000 acres of County property for future passive parklands and for timbering, which in turn provides funding for Environmentally Sensitive Lands program
- Plantation Bay well-field roadway rebuilt
- Plantation Bay Water Treatment Plant roof replaced
- Flagler County Landfill storage facility, pump house and footbridge rebuilt
- Installed HVAC at River to Sea caretaker's residence and 2 facilities of The Guana Tolomato Matanzas National Estuarine Research Reserve
- Off-road bicycle course constructed at the Florida Agricultural Museum for Tourist Development events
- Flagler County Recreation Area (FCRA / fairgrounds): Livestock barn expanded for Fair Board & 4H use; Softball batting cages rebuilt; Concession roof replaced

## Land Management

- Completed removal of 568 trees and stumps killed by Hurricane Matthew
- 35 acres of vegetation mechanically treated
- Hazardous wildfire mitigation grant acquired
- Hunters Ridge Conservation Park Area Agreement developed for 2000+ acres of future passive park. Timber bids received for the Conservation Area





# Growth Management

## Services

- 425 Code Enforcement Action Orders issued
- 278 Lien Searches
- 194 Development Engineering Applications processed
- 104 Development Applications processed
- 14 Short Term Vacation Rental Ordinance reviews

## Boards/Committee Meetings

- 11 Planning and Development Board meetings
- 10 Technical Review Committee meetings
- 11 Contractor Review Board meetings

## Building Inspections



## Revenue

\$2,834,104 Total Collected

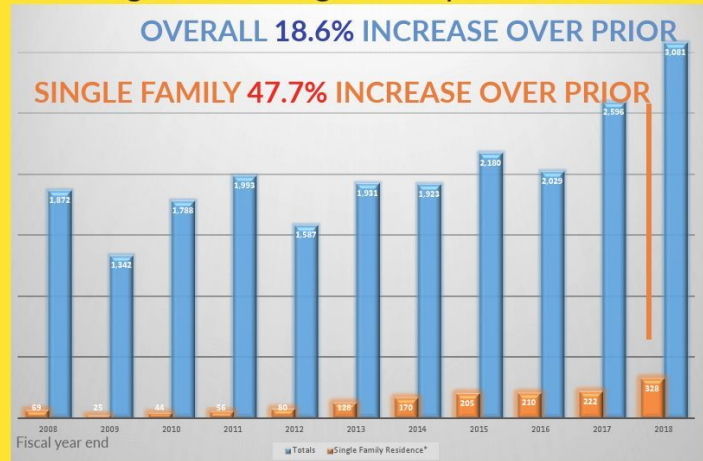
*includes:*

- \$26,095 Bi-annual License Renewal Fees, Testing and other fees
- \$ 8,900 Contractor Licensing Fines
- \$ 6,300 Lien Search Revenue

## 3,081 Building Permits

were issued Fiscal Year 2017-18

including 328 for Single Family Residences



- 2 vehicles acquired at no cost from state agencies and converted for land management purposes for less than \$1000
- Sea turtle patrol activities permitted and managed. Received US Fish and Wildlife authorization for County dunes project
- Prescribed-fire partnerships with local agencies utilized for fire events

- Invasive vegetation treated at Hunters Ridge park-in-development, Betty Steflik Preserve, and Haw Creek Preserve
- Drainage project completed at Haw Creek
- Coordinated closings for the Sheriff's new Palm Coast substation and the Flagler County Health Department parking lot expansion, and office space on Dr. Carter Blvd



# Flagler County Department of Health

**150,168 Services provided**  
**12,864 Patient visits**



Of Florida's 67 counties,  
 Flagler is ranked  
**14th healthiest.**



## Hurricane Response

- Director Robert Snyder deployed to western Florida to assist as Incident Commander with sheltering needs following Hurricane Michael

## New Programs and Highlights

- Flu Vaccines provided for school students
- Diabetes Self-Managed Education and Training program, including individual and group classes
- Dr. Stephen Bickel, Medical Director and Clinical Director of HIV program was selected as Flagler County Volunteer of the Year and Florida Hospital Flagler Foundation's Humanitarian of the Year
- African American infant mortality rate was zero, 2 years in a row
- Child dental sealant services to prevent tooth decay added at Wadsworth Elementary School
- Developed collaborative Community Health Assessment and Community Health Improvement plan with Flagler Cares, AdventHealth and Halifax Health

## Services Provided

- 44,400 Family Planning Visits
- 37,077 Dental services
- 13,052 Sexually Transmitted Disease services
- 13,030 Immunization services
- 10,672 WIC nutrition visits and counselings
- 5,290 HIV related services
- 2,670 Environmental Health total services
- 1,037 Communicable disease investigations
- 900 Pre-Natal patient visits
- 852 Routine Environmental Health inspections
- 295 Animal bites investigated
- 3 Disease outbreaks contained





# Human Resources

The Northeast Florida Community Action Agency named Joe Mayer, Flagler County Community Services Director, a "Volunteer of the Year"



Northeast Florida Community Action Agency; Flagler Cares; and the Sheriff's Domestic Violence Task Force

- 2018 Employee Health & Wellness Fair provided for employees, promoting a healthier, safer workplace and reducing costs
- Pay Classification Study completed. Results used to drive improvements to pay structure and job description alignment, and identified addressable gaps in competitiveness with comparable public-sector employers
- Multiple training and continuous improvement seminars offered on Leadership, Active Shooter/Assailant response, and sexual harassment
- Successfully renegotiated employee Health Insurance contracts and Firefighters Union contract
- Represented Flagler County on three Boards:

- Launched new Job Posting system online, improving ease of use



33,400+ impressions on LinkedIn  
1,200+ engaged through platform



## Flagler County Careers

powered by NEOGOV

Welcome to the Flagler County online application process!

Flagler County is a great place to live, work, and play and represents all of what makes Florida unique. Nestled between St. Augustine and Daytona Beach, it has over 19 miles of pristine Atlantic beaches and Intracoastal Waterway access, over 100 miles of recreation trails, and more than 10,000 acres of parks and preserves. With tons of active and passive pursuits, there is plenty to do here when you are not working. With a range of housing stock, low crime, no traffic, and great schools, it is easy to understand why people continue to choose Flagler County.

Flagler County is a drug free workplace and an Equal Opportunity Employer committed to a diverse workforce. Veterans' preference is provided to qualified applicants pursuant to State law.

- **Equipment Operator I**
  - 1769 East Moody Blvd. Bunnell, FL
  - Full Time - \$10.99 Hourly
  - Category: Human Resources
  - Department: Engineering

Flagler County government is accepting completed county employment applications and resumes to work as an Equipment Operator I in the Department of Public Works.

Posted 6 days ago
- **Firefighter/Paramedic**
  - 1769 East Moody Blvd. Bunnell, FL
  - Full Time - \$44,371.60 - \$61,384.70 Annually
  - Category: Human Resources



# Innovation Technology

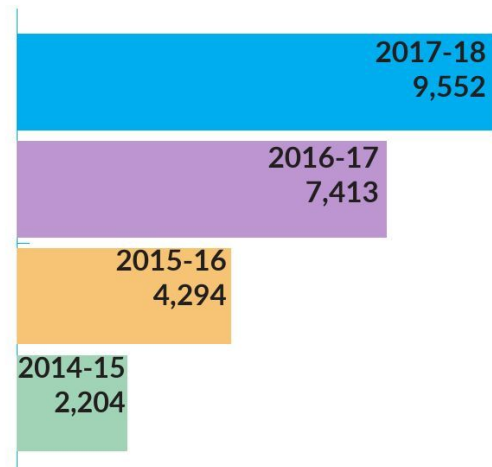
## Strategic Initiatives

- \$14.8Million 800MHz Public Safety Communications System - Competitive bid awarded and project underway with sites selected for six radio towers throughout Flagler County. System design complete, equipment manufactured, and installation permitting in place for 2019 construction and go-live

## New Technology Installed

- Fire Rescue Time Tracking - Server virtualization
- New call-taking systems installed in Dispatch Center and Dispatch Back-up
- Computer Aided Dispatch upgraded
- Sheriff's Office Criminal Justice Information System (CJIS) requirements completed
- Private fiber optic cable installed from Emergency Operations to Jail Administration offices
- Kim C. Hammond Justice Center cameras replaced or upgraded
- Hardware/Software upgraded for Emergency Operations Room

## Technical Service Orders Fulfilled



# Veterans Services

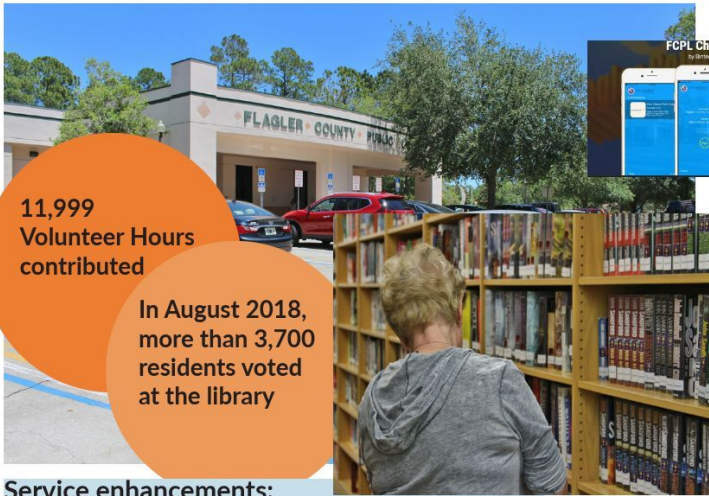


- "Veterans On Point" weekly radio show and monthly information packets provide timely news and access to veterans' resources
- 2,000+ veterans and dependents counseled on available services
- 255+ claims filed for VA service-connected compensation and pensions
- \$46Million+ in VA benefits realized to county veterans in 2018
- \$5Million+ in retroactive benefits effected
- Hundreds of housebound and nursing home patients assisted
- 100 individuals served by a Veterans-in-need Outreach / Stand-down
- Flag placement on veterans' graves
- Memorial Day and Veterans Day ceremonies
- Military Honor Cord Ceremony for graduating high school seniors
- "Veterans in the Classroom" program
- Agency Events: Freedom Fest, Veteran Lapel Pinning, Veterans Appreciation Breakfast





# Library



**11,999**  
Volunteer Hours  
contributed

In August 2018,  
more than 3,700  
residents voted  
at the library

**Service enhancements:**

- Smart-phone app launched for self-check of library materials
- Bunnell Branch was designated a Passport Application Acceptance Facility and began processing passports in November
- Public-use Charging Station added at Palm Coast Branch compatible with various electronic devices
- Public-use Color Printer added at Palm Coast Branch
- Shelving capacity added at both branches

**Projects:**

- With The Friends of the Library: Flagler Reads Together, Festival of Trees, From the Stacks Newsletter
- "Food for Fines" program
- Working toward future implementation of debit/credit card payment capabilities

**Awards & Grants Received:**

- \$29,394 for annual State Aid to Libraries
- \$8,000 Innovation Project Grant from Northeast Florida Library Information Network
- Library's Construction Grant Application - targeting construction of a new southern branch - was ranked #1 by the State of Florida for the third year in a row; awaiting possible award of state funds pending availability

**By The Numbers:**

**414,423** items circulated from library collection, including E-books

**121,543** internet workstation and wireless sessions provided

**109,964** sessions accessing web-supported data-bases

**36,823** reference and informational inquiries answered

**28,898** transactions using the Library's self-service check out equipment

**17,287** participants at **62** adult and **685** youth programs and classes

**8,542** new books and other materials added, including non-print

**4,320** persons registered for a library borrower's card

**2,990** passport photos

**\$107,000**  
Passport  
Revenue

**2,535** passport applications

**963** books loaned to other libraries

**304** books borrowed from other libraries

**129** persons registered to vote



# Social Services Human Services / Senior Services

## Human Services

- 1,039 Intakes for Services processed
- 1,022 Medical Units of indigent health service provided  
Cost: \$126,521 to provide \$388,901 worth of services  
Savings of 67%
- 331 Mortgage, Rent and Utility assists provided
- 4 Access Flagler First events held with 30+ non-profit agencies:  
840 households served  
Mentored student agency participation: Trail Transition Program, Flagler Technical Institute, and Florida State University Nursing
- Flagler Resource Council Meetings offered monthly
- Publications: Flagler County Social Services Directory - updated monthly  
"An Account of Access" Flagler First Newsletter - quarterly  
"Flagler Shares" email campaign, sharing vital information with local service agencies  
New "211" Information Card for individuals facing homelessness
- Program Participation and Partnerships supporting local social agency efforts through:
- Homeless Point-In-Time count • Twice monthly Homeless Outreach • Homeless Task Force  
Laundry Voucher program • Free Shower program • Solutions by the Sea's sober-living residence program • Affordable Housing Task Force • SHIP Housing Outreach • Housing Authority Health Fair • "Ounce of Prevention" Block Party • Sheriff's Office Domestic Violence Task Force  
STRIDE Program assistance to inmates upon release, with aid from housing to health care, birth certificates, identification, and social security cards.



## Grants Allocated To:

\$30,000

Boys and Girls Club

\$28,500

Children's Home Society

\$58,200

Early Learning Coalition



## Flagler County Adult Day Care

State licensed program serving functionally impaired adults

405 individuals enrolled

17 (Average) clients in facility daily

24,416 hours of client care provided

Occupational Therapy student from Keiser University added as staff resource

"Wanderers Assistance" education and support campaign for client caregivers

14	SHINE
9:30 Open Pool T	
11:00 Pantry Bing	
12:15 Lunch	
Walmart	
21	SHINE
9:30 Open Pool T	
11:00 Pantry Bing	
12:15 Lunch	
Target	
28	SHINE
9:30 Open Pool T	
11:00 Pantry Bing	





# Tourism Development



*Social Services continued*

## Senior Services

With Community Legal Services of Mid-Florida, have established a program providing legal services to seniors for civil and administrative cases. Legal team is made available by appointment 2-3 times monthly.

**17,350+** total hours of in-home services provided

**21,033** meals home delivered

**12,074** transportation trips provided

**6,756** congregate dining meals served at Wickline Center

**2,500** Volunteer hours – primarily Meals on Wheels, and daily assistance at Wickline Center

**101** senior households were provided energy assistance

**20** emergency alert response systems funded each month

**17** outreach events including local health fairs, Citizens Academy, and others

## Tourism Funds

- 3 Capital Projects: Town of Marineland Marina, Indian Trails restroom and Beverly Beach walkovers
- Continued to fund the re-nourishment the County's dune project
- Made switch to self collecting Tourist Development Tax - or 'bed tax' - from county hoteliers and rentals

## Initiatives

- "Dodge the Dunes" education campaign about dune health and stewardship was awarded:
  - ★ *Flagler County Chamber of Commerce Marketing Campaign of the Year*
  - ★ *VISIT FLORIDA FLAGLER Silver Award for Creativity in Public Relations*
  - ★ *American Advertising Federation - Best Integrated Public Service Campaign, Judge's Choice Award, Angel Award*
- Selected new vendor for website rebuild and design
- New events created: Paddle Florida, Cyclocross, Songwriters Festival, Coquina Cup
- 25 site visits conducted, showcasing Flagler County to state, regional and national event directors and meeting planners
- Hosted the Florida Sports Commission to discuss event creation and collaboration
- Hosted the Spring Marketing Summit of the Florida Association of Destination Marketing Association
- County assets such as mobile-stage, bleachers, and light towers continue to provide value to area events

## Tourism Legislation

- Staff served on state and national industry committees and boards, including Visit Florida Industry Relations Committee and the National Association of Sports Commission Board of Directors and Marine-land Town Council.
- Gave testimony and lobbied state legislators on the needs of proposed bills during the 2018 Florida Legislative Session.

## Highlights by the Numbers

- 97% retention rate on sports tourism events
- More visitors to the tourism website dug deeper to explore more pages at "Palm Coast and the Flagler Beaches" [visitflagler.com](http://visitflagler.com):
- 44% more in 2018
- 23% annual growth in social media followers
- Increased exposure in new markets: Miami +9% and Houston +65%



# Communications / Information

Flagler County provides original photography to support its web messaging & social media



- The communications team lent support to **Community events** including 4-H Tropicana Youth Public Speaking competition, Flagler County Job Fair, ground-breaking and dedication events, media open-house days; also County sponsored annual events such as Memorial Day, 9/11 Memorial Ride, Veterans Day, Pink Army breast cancer awareness month and Blue Flag diabetes awareness month
- Acted as liaison for **2018 LUCA** - Local Update of Census Addresses. LUCA is the only opportunity offered to local governments to review and offer updates to the U.S. Census Bureau's residential address list for their jurisdiction prior to the 2020 Census
- **Citizens Academy 2018:**
  - 37 Graduates
  - 60 Class hours
  - 34 Presentations and tours

106 News Releases distributed

9 "Breakers" County Newsletters

**Special Publications**  
2017 Annual Report  
2018-19 Budget  
Plantation Bay Utility Update

**Monthly Pocket Guides:**  
Project status sheets for Board

**Radio:**

- Flagler County weekly show: *Veterans on Point (WNZF)*
- Weekly interviews on area stations
  - Monthly guest on WNZF Free for All Friday

**Website:**

167,000 Users  
341,000 Sessions  
60 New pages

New Library Section, Emergency Management, Employee Intranet, FindAPark map

**Social Media:**

4,106,360 Impressions  
154,313 Engaged Users

Gulf Coast Hurricane Michael

The Flagler County Public Information Officer was one of 13 County staff deployed to assist restoration efforts following Hurricane Michael. The PIO provided information to the residents effected, and the broader media audience, utilizing flyers, posters, news releases/media, and social media.





# Q & A

## Where can I learn more?

**Q Meetings.**  
**How can I participate?**  
 Our Commission, boards and advisory committees provide meeting times and locations on the county calendar at [flaglercounty.org](http://flaglercounty.org)  
 All are open to the public.  
 If you are unable to attend in person, we stream many on [youtube.com](http://youtube.com), and save recordings for later viewing and/or listening.

**Q Website.**  
**It's been re-designed?**  
 Yes, in 2017 the government website won the Silver Circle, Digital Interactive Award from the national City/County Communications and Marketing Association.  
[flaglercounty.org](http://flaglercounty.org)

We hope you'll also explore:  
 Tourist Development [visitflagler.com](http://visitflagler.com)  
 Economic Opportunity [flaglercountyedc.com](http://flaglercountyedc.com)

**Q Social Media.**  
**The County has a Facebook page?**  
 More than one.  
 Follow our Government main page, or Parks & Recreation, Executive Airport, and Emergency Services - a particularly critical avenue for activation messaging.  
 We're also on Twitter and Instagram.  
 You'll find a list of accounts [here](#).



Flagler County uses a variety of systems to ensure efficient delivery of important emergency information with residents, visitors, and businesses.  
**ALERTFlagler** is a no-cost countywide service that allows subscribers to sign up for a variety of emergency notifications based on their enrolled addresses. Customize notifications and their delivery method with a variety of choices including phone calls, email, SMS/text message, or downloaded app.



## Stay informed.

### County Commission Meetings:

The public is invited to join the Board of County Commissioners when they meet in Board Chambers at the Government Services Building, 1769 E. Moody Blvd, Bldg #2, Bunnell.

The Board meets twice monthly - on the first Monday of each month at 9 a.m. and on the third Monday of the month at 5 p.m.



### Video and Broadcast Programming:

Flagler County TV can be viewed on Spectrum channel 492 and AT&T UVerse channel 99

Meetings stream live on our [youtube channel](#). [Archived videos](#) are available through our website.

[www.flaglercounty.org/meeting\\_information/](http://www.flaglercounty.org/meeting_information/)



### Citizens Academy:

Learn more about your local government by attending the Flagler County [Citizens Academy](#), held twice yearly. Each ten week session offers 30 attendees the opportunity to meet with County Commissioners, the County Administrator, County Attorney, and Department Directors. [www.flaglercounty.org/citizens\\_academy/](http://www.flaglercounty.org/citizens_academy/)



### E-Notify:

[Sign up](#) for email notifications matched to your interests. Select from Meeting & Workshop announcements, monthly Breakers Newsletter, new job postings, and more. [www.flaglercounty.org/enotify/](http://www.flaglercounty.org/enotify/)



### Social media:

Flagler County offers various [social channels](#), providing updates from Emergency Management, Government, Parks and Recreation, and the Airport. [www.flaglercounty.org/social/](http://www.flaglercounty.org/social/)



Flagler County

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